

SAFETY RECALL

Drive Bed Assist Handles and Bed Assist Rail



December 2021

Dear Customer:

Our records show that you may have purchased a Home Bed Assist Handle or Bed Assist Rail with Folding Board, which Drive DeVilbiss Healthcare (“Drive”) is voluntarily recalling in cooperation with the U.S. Consumer Product Safety Commission (“CPSC”) and Health Canada. When attached to an adult's bed, users can become entrapped within the bed assist handle or rail, or between the handle/rail and the side of the mattress. This poses a serious entrapment hazard and risk of death by asphyxiation. **Please immediately stop use** of the recalled bed assist handle or rail and contact Drive to receive a refund based on the model purchased.

The recalled models, which were sold between October 2007 and December 2021, are pictured above and listed in the following chart. The name “Drive” and the model number are printed on a label located on the product’s metal tubing.

Model	Product Name	Refund Amount
15064	Home Bed Assist Handle	\$43
15062	Bed Assist Rail with Folding Board	\$79
RTL15073	Home Bed Assist Handle	\$40
RTL15063-ADJ	Adjustable Height Home Bed Assist Handle	\$28

Drive is providing consumers with a refund based on the model purchased as shown in the above chart, or the purchase price listed on a valid receipt. Consumers will be required to provide proof of ownership of the product, as well as proof that they have defaced the recalled bed assist handle or rail, in order to receive a refund.

For more information or to participate in the recall, please visit the recall website at www.recallrtr.com/bedhandles, or Drive’s website at www.drivemedical.com (click on “Important Safety Information” at the top of the page), or call (877) 467-3099 from 8:00 a.m. to 7:00 p.m. ET, Monday through Friday.

Drive takes safety very seriously, and we appreciate your cooperation. We apologize for any inconvenience.

Sincerely,

Drive DeVilbiss Healthcare