MOBILE
WARRANTY
TUG15 Power Motorized Material Handling Carts

This warranty is effective for TUG15 Power products manufactured on or after July 1, 2007.

The Manufacturer warrants that all Mobile TUG15 Power Products shall be free from defects in material and workmanship and conform to specifications and that such Products are suitable for their intended use and purpose to the extent such uses and purposes are known or reasonably should be known by the Manufacturer. All TUG15 Power Products are so warranted for a period of twelve (12) months following the date of end user inspection. Inspection, test, acceptance or use of the TUG15 Power Products shall not affect the Supplier’s obligation under this warranty and such warranty shall survive inspection, test, acceptance and use.

Exclusions or Exceptions:

- Batteries carry a one-hundred twenty (120) day warranty following the date of end-user inspection.
- Labor is warranted for twelve (12) months following the date of end-user inspection and is limited to the repair or replacement of components covered under the parts warranty.
- Failure of any part or system caused by abuse or vandalism voids this entire Warranty.
- Service calls, trip charges, transportation to or from the service center or distributor, or other charges imposed by the distributor or service center to make the repairs on the product.
- Defects, product, or part failure caused by unauthorized work performed on the product. Unauthorized modification of this product voids the entire Warranty.
- Part failure resulting from failure to maintain or use the product as specified in the owner’s manual.
- Any part, accessory, or modification – authorized or unauthorized – placed on the product, which is not manufactured, supplied, or installed by the Manufacturer.
- Shipping damage is not covered by this warranty. Please refer to the shipping damage claim information or call the freight carrier for claim information.
- Any warranty or claim made by an independent sales agent contrary to, or in addition to, this Warranty.

A dated sales receipt is required for warranty parts. A trip charge may apply for in-facility service. This warranty is limited to, for and with the original purchaser only and is non-transferable.