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User's manual	Manual del usuario	Manuel de l'utilisateur
Customer Service US: 1-800-645-2986	Servicio de atención al Cliente US: 1-800-645-2986	Service à la clientèle Canada: 888-645-2986

Wi-Fi User Manual

Electronic Window Air Conditioner

Model 292853 8,000 BTU, Cool Only, Energy Star, Wi-Fi Enabled, 115V
Model 293069 10,000 BTU, Cool Only, Energy Star, Wi-Fi Enabled, 115V
Model 292854 12,000 BTU, Cool Only, Energy Star, Wi-Fi Enabled, 115V
Model 293133 15,000 BTU, Cool Only, Energy Star, Wi-Fi Enabled, 115V
Model 293134 18,000 BTU, Cool Only, Energy Star, Wi-Fi Enabled, 230/208V
Model 293135 24,000 BTU, Cool Only, Energy Star, Wi-Fi Enabled, 230/208V

IMPORTANT:

Read entire manual before operation. Save manual for future use.
For questions or concerns, please contact Global Industrial Customer Service
at 1-800-645-2986 or visit: www.globalindustrial.com

Electronic Window Air Conditioner

Operation Guideline

Please use instructions as reference.

Operation Steps	Operation Items	New Account	App Reinstallation (registered before)
Step 1	Download and install app	YES	YES
Step 2	Activate app	YES	YES
Step 3	Register account	YES	NO
Step 4	Login	YES	YES
Step 5	Add device to control	YES	Registered device will remain.

Note：If you registered the account and added device before, when you re-install the APP again and login, the added device will remain .

FCC Caution (FCC ID: 2AJCLTWAC-TYWFS)

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
  The distance between user and device should be no less than 20cm.

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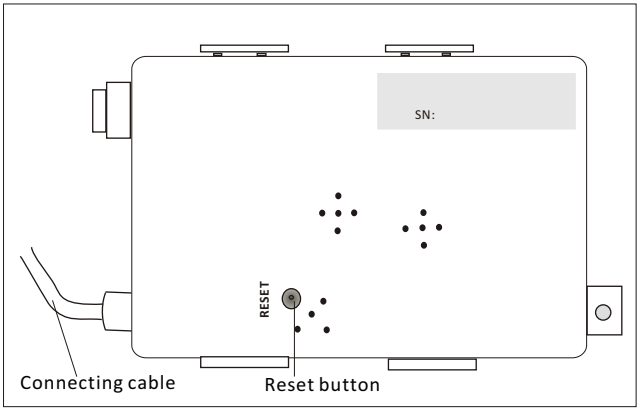
Wi-Fi Module Specification and Basic Information

1. Minimum specifications on a smartphone:
Android 5.0 version or higher
IOS 9.0 version or higher

2. Basic parameters for wi-fi module

Parameters	Details
Network frequency	2.400 - 2.500GHz
Standards of WLAN	IEEE 802.11 b/g/n(channels 1-14)
Protocol stack support	IPv4/IPv6/TCP/UDP/HTTPS/TLS/MulticastDNS
Security support	WEP/WPA/WPA2/AES128
Network type support	STA/AP/STA+AP

3. Wi-Fi module location and appearance in indoor unit
Open the front panel, the Wi-Fi module is nearby the electric box cover or on the panel.



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Download and Install the App

SmartLife-SmartHome

For Android:

Method1: Please scan the QR code with a browser scanner, download and install the app.

Method2: Open the Google "Play Store" on your smart phone and search Download and install the app, "SmartLife-SmartHome" ,

For iOS:

Method 1: Please scan the QR code and follow the tips to get into "AppStore", download and install the app.

Method 2: Open the Apple "App Store" on your smart phone and search Download and install the app, "SmartLife-SmartHome".

⚠ ***Note: Please enable the permissions of Storage/Location/Camera for this app when installing, otherwise it will limit access to full functionality.***

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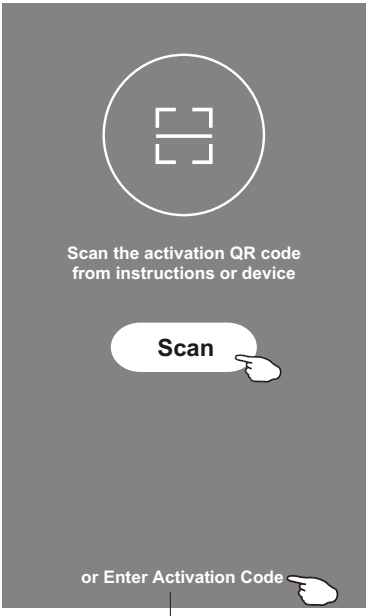
Activate App

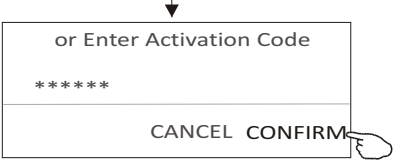
The first time the app is used, it will need activating.

1. Launch the app, "SmartLife-SmartHome", on your smartphone.

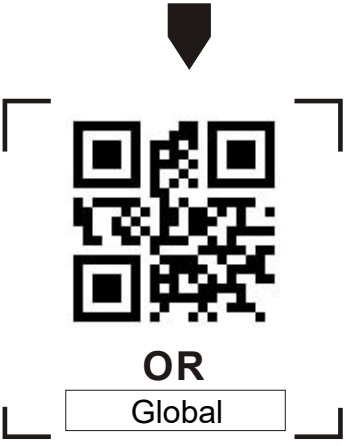
SmartLife-SmartHome

2. Method 1:Tap button "Scan" and scan the right Activate QR code
   Method 2: Tap "or Enter Activation Code" at the bottom of the screen, then enter the activate code and tap "CONFIRM".





Activate QR code and activation code



Note: Without the QR code or activation code, you cannot activate the app and using it, please keep them safe.

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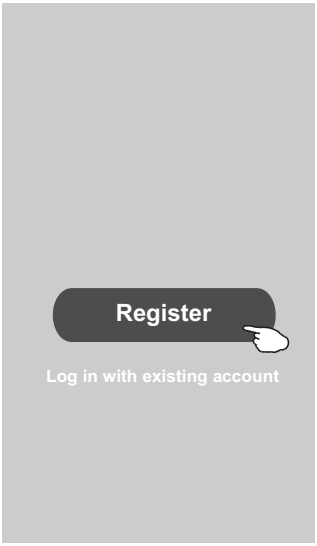
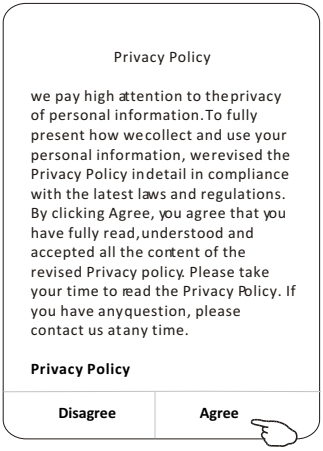
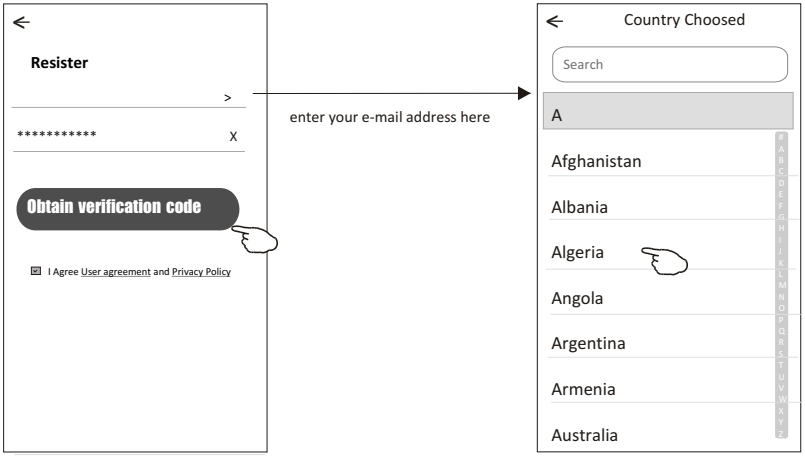
Registration

1. If you don't have any account please tap button "Register".
2. Read the Privacy Policy and tap "Agree".





3. Tap">" and choose the country.
4. Enter your e-mail address.
5. Tap the button "Obtain verification code".



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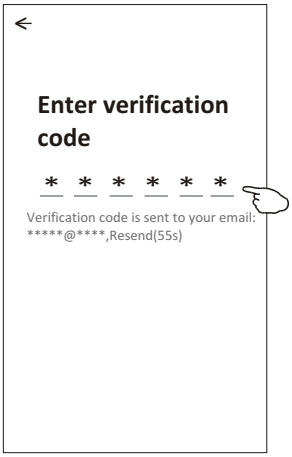
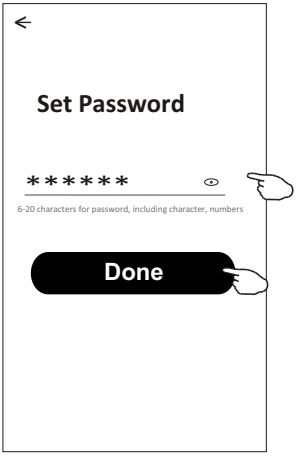
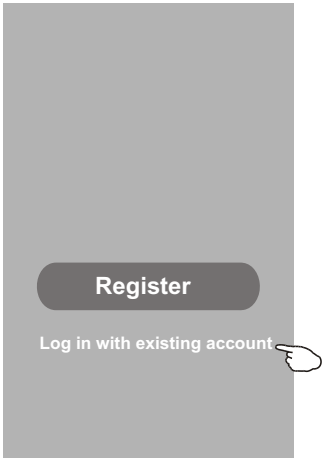
6. Enter the verification code you received from e-mail.
7. Set the Password with 6-20 characters including characters and numbers.
8. Tap "Done".

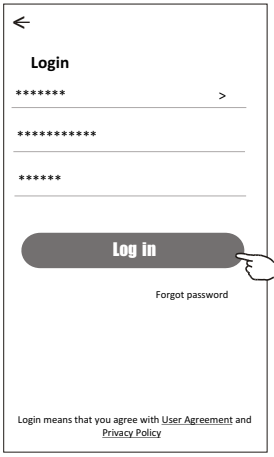




Login

1. Tap "Log in with existing account".
2. Enter your registered account and password.
3. Tap "Log in" button.





enter your account(e-mail) here

enter the password

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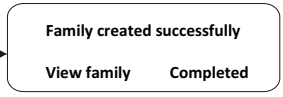
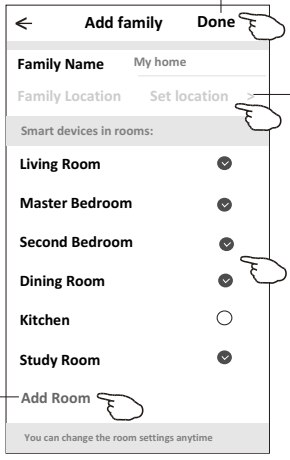
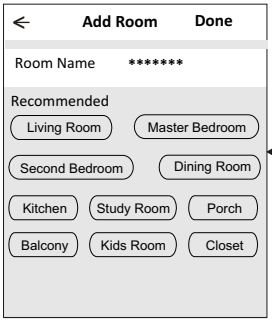
The first time the app is used, create family is needed:

4. Tap "Create family".
5. Make name for the family.
6. Set the location.
7. Choose default rooms or add new rooms.
8. Tap "Done" and "Completed".





Select the recommended room or make a new room, then tap Done.



Note:
The app can open the map on your phone and you can set the location where you are.

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Forgot the password

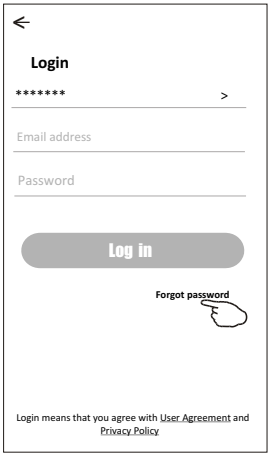
If you forgot the password or you want to reset the password, operate as below:

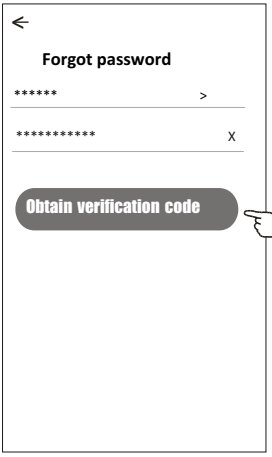
1.Tap "Forgot password".

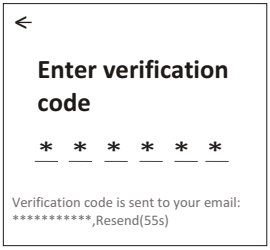
2.Enter your account(e-mail address) and tap button "Obtain verification code".

3.Enter the verification code received by your e-mail.

4.Set the new password and tap button "Done".







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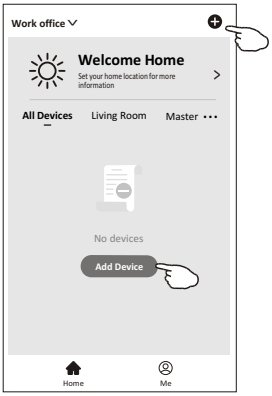
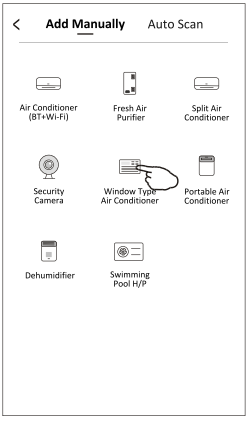
Add device

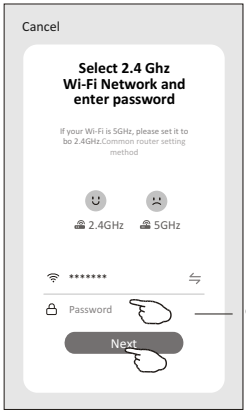
There are 2 modes CF (Quick connection) and AP (Access Point) for adding device.

CF mode

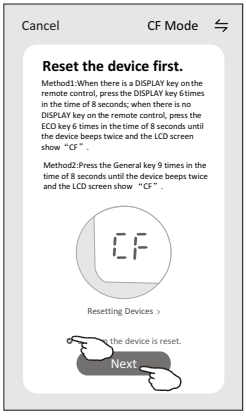
1.Power on the indoor unit, no need to launch the air conditioner.
2.Click "+" in the upper right corner of the "Home" screen
or tap "Add device" on the room which has no device.
3.Tap the "Split Air conditioner" logo.
4.Input the password of the Wi-Fi which the same as your smart phone connected, then tap "Next".
5.Follow the comments on the next screen to reset the Wi-Fi module then check "Confirm the device is reset" and tap"Next".
6.You can see the percent rate of connecting process, at the same time PP","SA","AP" shining in turn on the indoor display.
"PP" means "Searching the router"
"SA" means "connected to the router"
"AP" means "connected to the server"

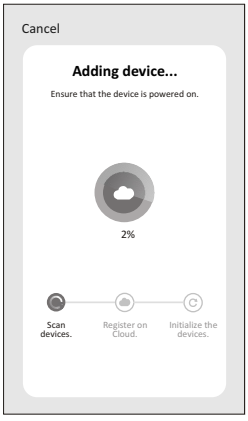


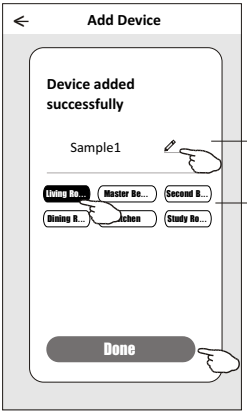




enter password







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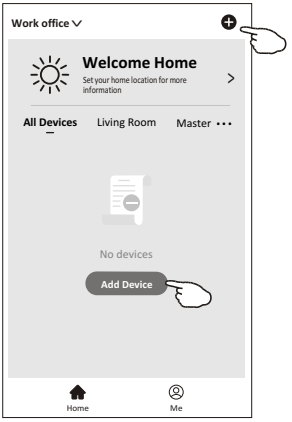
There are 2 methods to add the device.

2-AP mode



1.Power on the indoor unit, no need to launch the air conditioner.

2.Click "+" in the upper right corner of the "Home" screen
or tap "Add device" on the room which has no device.

3.Tap the " ² ƛyŘ2ǿ ¢ȅLJŜ !ℕ /ƶyŘƛΩ2yŜℕ" logo.

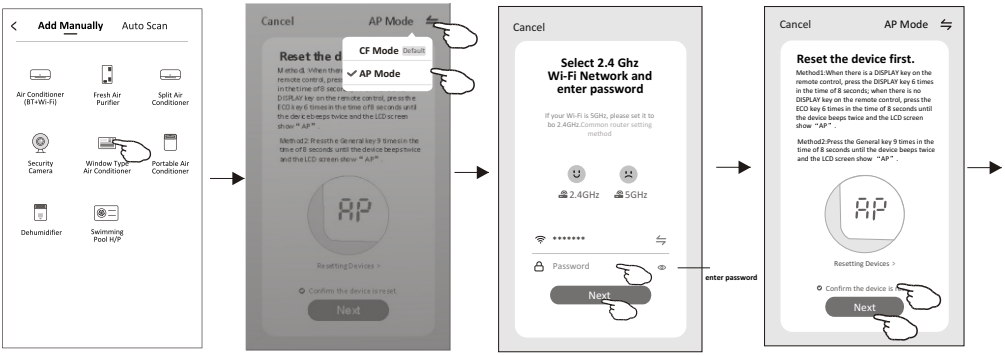
4.Input the password of the Wi-Fi which the same as your smart phone connected, then tap "Next".

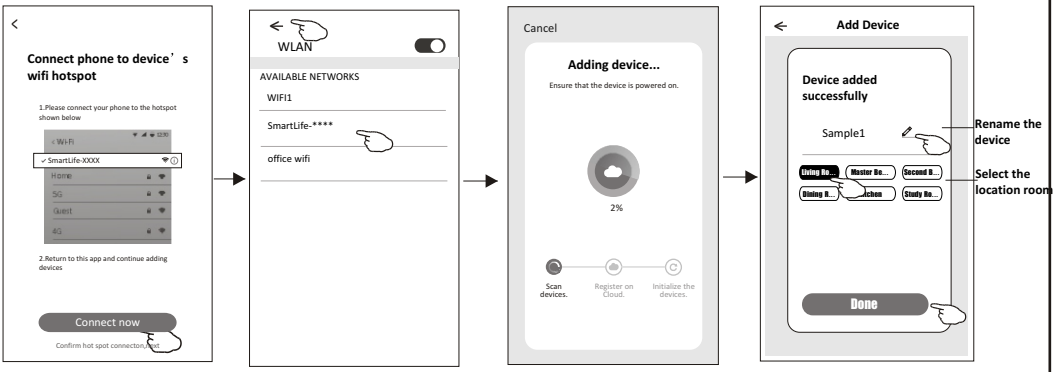
5.Tap ⇋ in the upper right corner and choose "AP Mode"
then follow the comments on the screen to reset the Wi-Fi module
then check "Confirm the device is reset" and tap"Next".

6.Read the instruction carefully and tap "Connect now".

7.In the network setting screen, select "SmartLife-****", and tap"← ".

8.You can see the percent rate of connecting process, at the same time "PP","SA","AP" shining in turn on the indoor display.
"PP" means "Searching the router"
"SA" means "connected to the router"
"AP" means "connected to the server"





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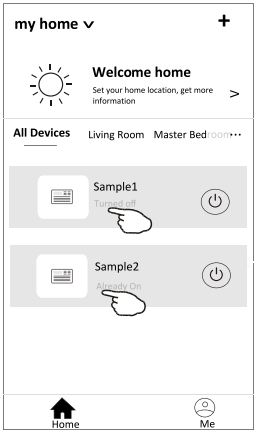
Air Conditioner Controls

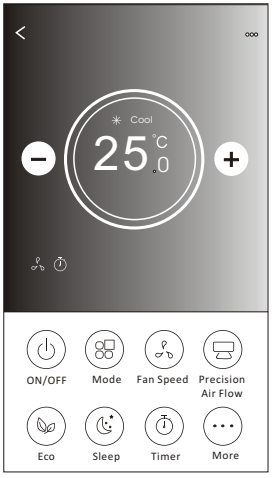
The device control screen will pop up automatically after adding the device.
The device control screen will pop up manually by tapping the device name on the home screen.



Note:
There are two different control forms base on different software or Wi-Fi module firmware.
Please read the manual carefully base on the real control interface.

Control Form1

Control Form2



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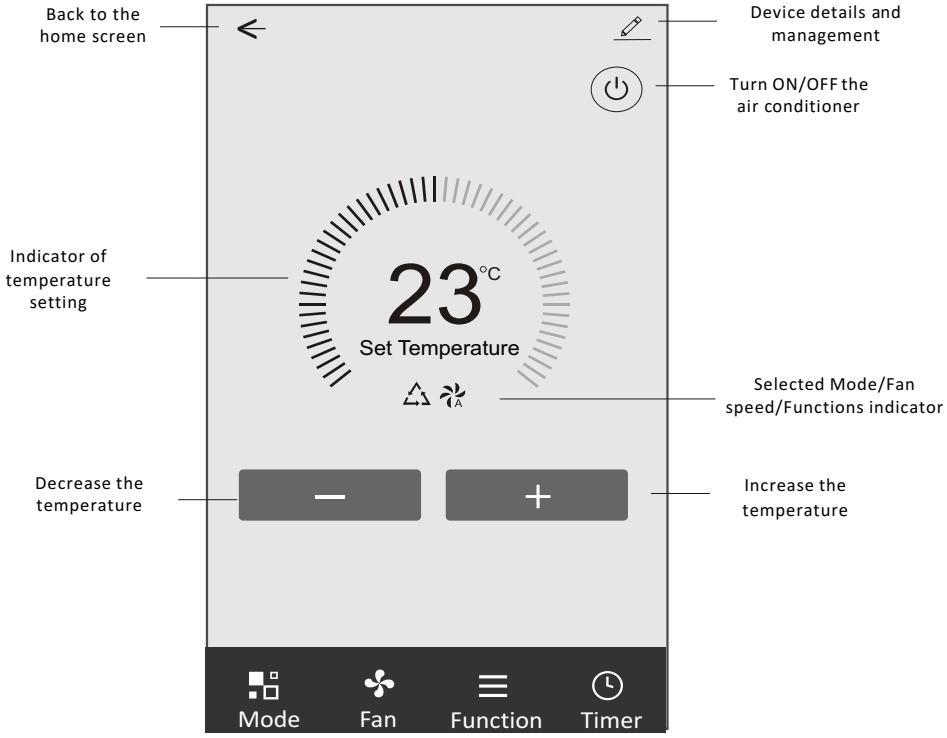
Control Form1

Main Control Interface



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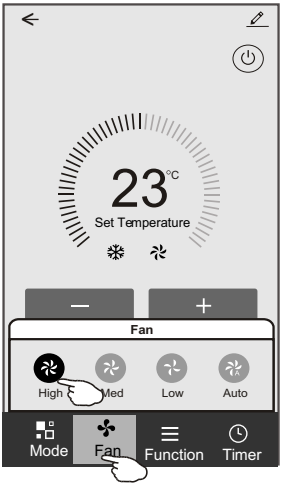
Control Form1 - Mode Setting

1. Tap Mode to pop up the Mode toolbar.
2. Select one of the modes: Feel/Cool/Heat/Dry/Fan.
3. Tap anywhere around the temperature indicator to cancel the Mode setting.

Control Form1 - Select Fan Speed

1. Tap Fan to pop up the Fan screen.
2. Select one of the fan speed High/Med/Low/Auto.
3. Tap anywhere around the setting temperature to cancel the selection.



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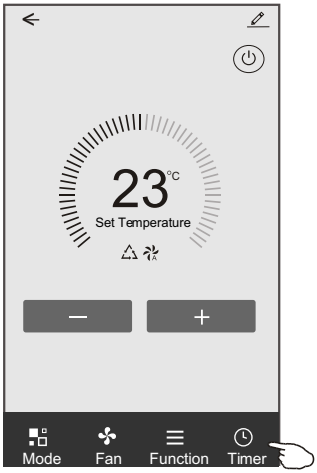
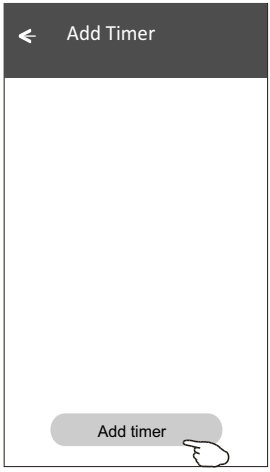
Control Form1 - Function Setting

1. Tap Function to pop up the Function screen.
2. Select one of the functions Sleep/Turbo/ECO.
3. Select UP-DOWN/LEFT-RIGHT for auto swing with direction of UP-DOWN/LEFT-RIGHT.
4. Tap anywhere around the setting temperature to cancel the Function setting.

Control Form1 - Setting a Timer

1. Tap Timer to pop up the Add Timer screen.
2. Tap Add Timer.





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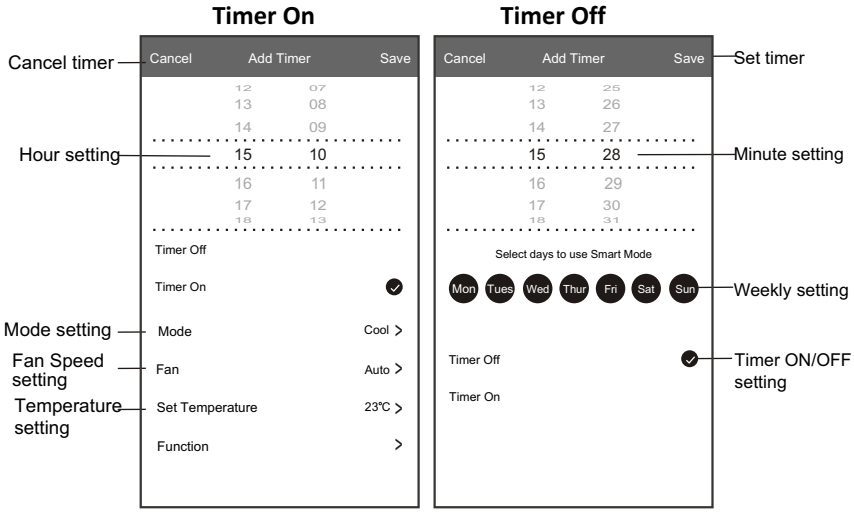
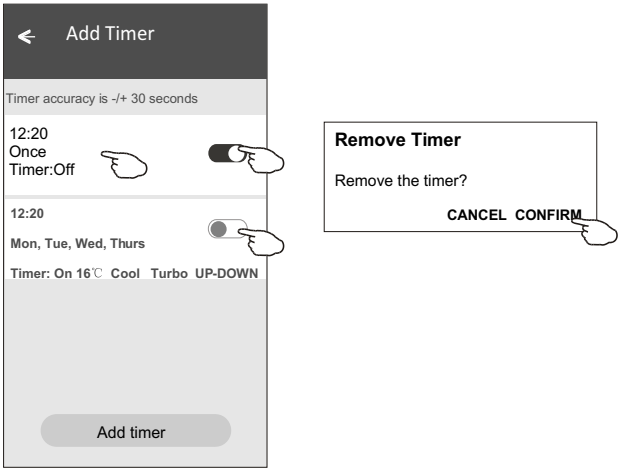
Control Form1 - Setting a Timer

3. Select the time, select the repeat days and Timer on/off.
4. Select the Mode/Fan speed/Function and select the setting temperature for Timer on.
5. Tap Save to add the timer.



Control Form1 - Timer Management

1. Tap the bar of timer to edit the Timer like the Timer adding process.
2. Click the switch to enable or disable the Timer.
3. Holding the bar of Timer about 3 seconds and pop up the Remove Timer screen, tap CONFIRM and remove the Timer.



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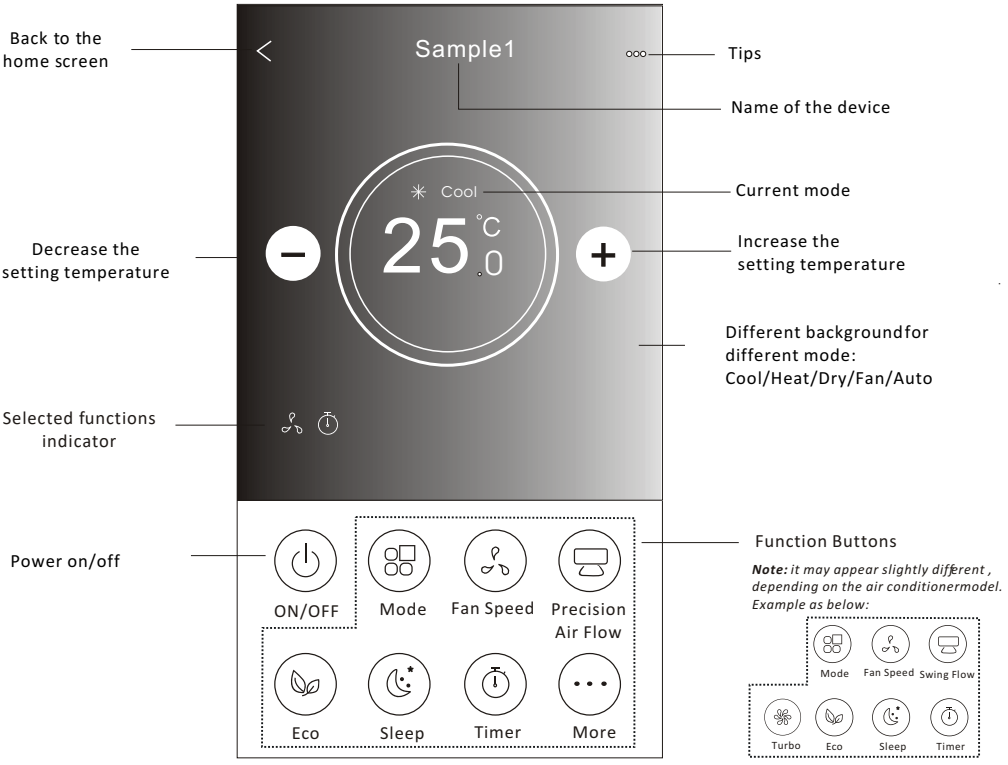
Control Form2

The main control interface



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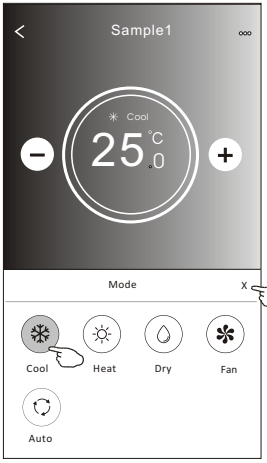
Control Form2 - Mode Setting

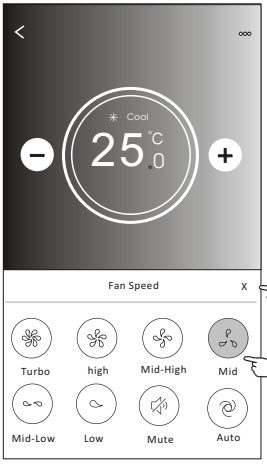
1.Tap the Mode button.
2.There are 5 modes on the Mode screen. Tap one button to set the air conditioner working mode.
3.Tap the X button to back the main control screen.
4.The mode and background will change on the screen.



Note: *Please read the details of each mode in the user manual to familiarize with the controls.*

Control Form2 - Fan Speed Selection

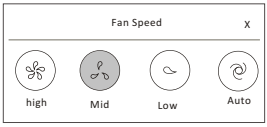
1.Tap the Fan speed button.
2.Choose your desired fan speed and tap it.
3.Tap the X button to back the main control screen.
4.The selected fan speed indicator will appear on the screen.



Mode	Fan Speed
Cool	All speeds
Fan	All speeds
Dry	
Heat	All speeds
Auto	All speeds

Note:
Fan Speed can't be adjusted on Dry mode .

Note: *Fan Speed screen mayappear slightly different depending on the air conditioner model.*
Example shown below:

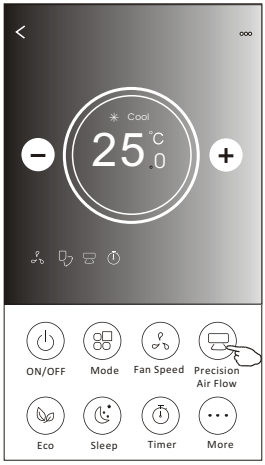


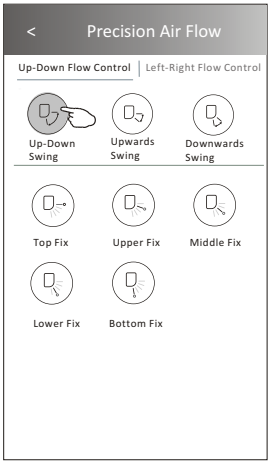
Electronic Window Air Conditioner

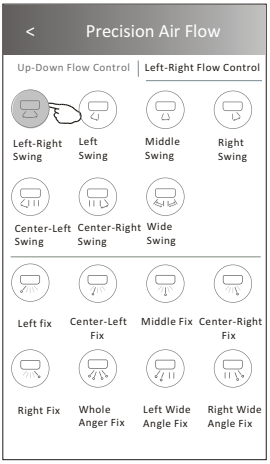
Control Form2 - Air Flow Control

1. Tap the Precision Air Flow button or Swing Flow button.
2. Choose your desired air flow and tap it.
3. Tap the X button to back to the main control screen.
4. The selected air flow indicator will appear on the screen.

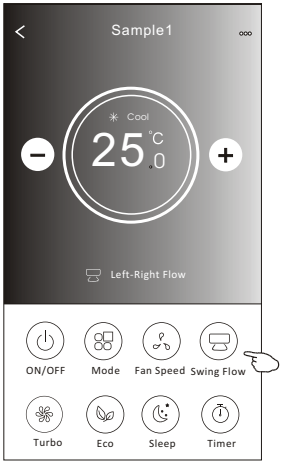
Note: *For some models without auto Left-Right wind, If you activate it, you will hear a beep, but no any actions will follow.*

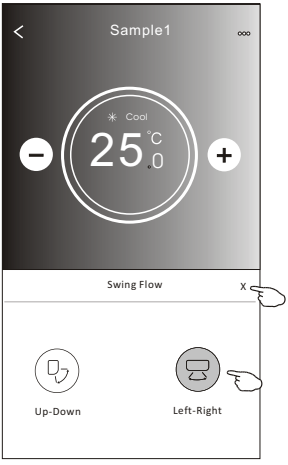






Note: *The main control screen and Air Flow screen may appear slightly different , depending on the air conditioner model. Example shown below:*





Electronic Window Air Conditioner

Control Form2 - ECO Function

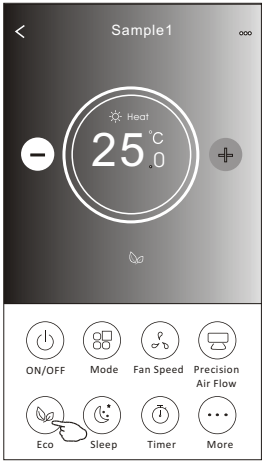
1.For Eco function, tap the button to activate the function. The button will light up and the indicator will appear on the screen.

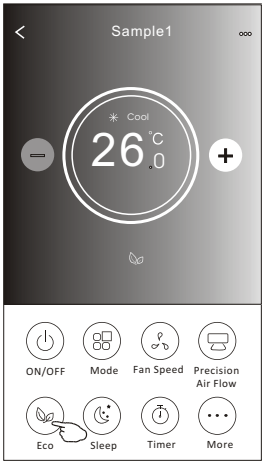
2.Tap again to disable the function.

3.Temperature controls for some air conditioner model:

In Cooling mode, the new setting temperature will ⩾ 26℃.

In heating mode, the new setting temperature will ⩽ 25℃.

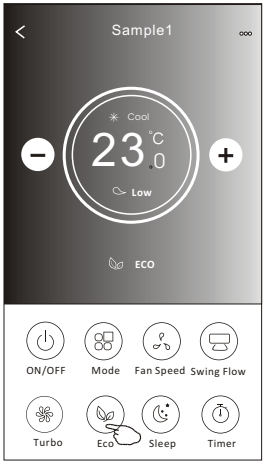




Mode	ECO Enabled
Cool	Yes
Fan	
Dry	
Heat	Yes
Auto	

ECO is disabled on Fan/ Dry/Auto mode .

Note: *The Main control screen and ECO control method may appear slightly different, depending on the air conditioner model. Example shown below:*

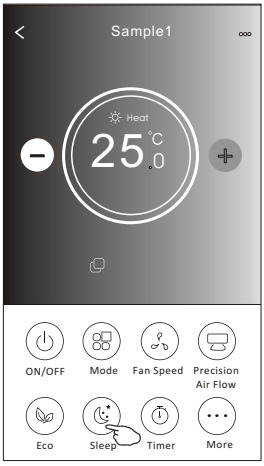


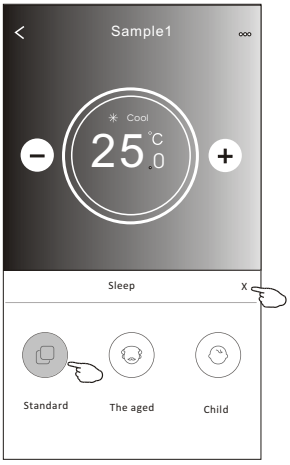
Note:
ECO is disabled on Turbo/Sleep mode too for some air conditioner model.

Electronic Window Air Conditioner

Control Form2 - Sleep Function

1. Tap the Sleep button.
2. Choose your desired sleep mode and tap it.
3. Tap the X button to back to the main control screen.
4. The selected sleep mode indicator will appear on the screen.

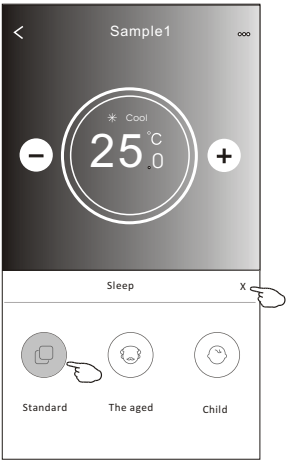




Mode	Sleep enabled
Cool	Yes
Fan	
Dry	
Heat	Yes
Auto	

Sleep is disabled on Fan/ Dry/Auto mode .

Note:
The Main control screen may appear slightly different, depending on the air conditioner model. Example shown below:

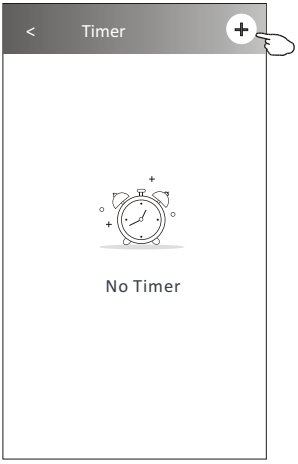


Note:
Sleep is disabled on Turbo/Sleep mode for some air conditioner model..

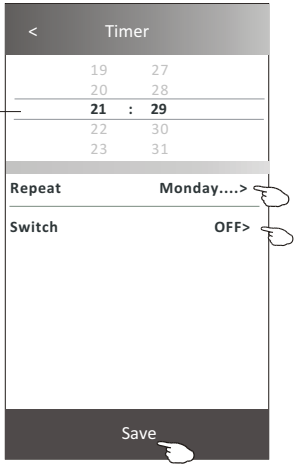
Electronic Window Air Conditioner

Control Form2 - Timer (On) Setting

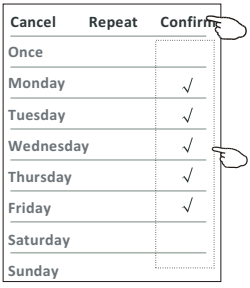
1. Tap the Timer button.
2. Tap + in the upper right corner of the Timer main screen.
3. Choose the Time/Repeat/Switch OFF then tap Save.
4. The timer (off) will appear on the Timer main screen.



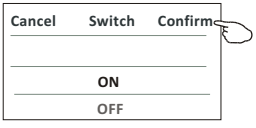
Slide up or down to select time



Tap repeat> then tap your desired repeat days, then tap Confirm to confirm your selection.



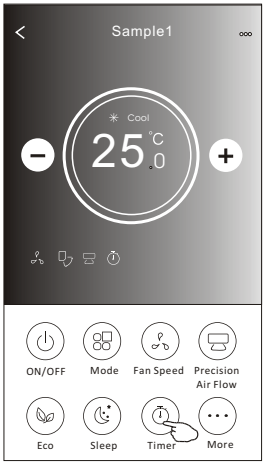
Tap Switch> then slide the screen to choose ON and Confirm.

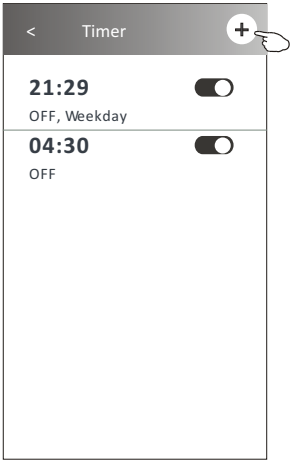


Electronic Window Air Conditioner

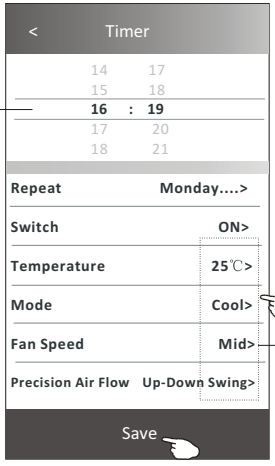
Control Form2 - Timer (Off) Setting

1. Tap the Timer button.
2. Tap + in the upper right corner of the Timer main screen.
3. Set the Time/Repeat Date/Switch(ON)/Temperature/Mode/ Fan speed/Air Flow as your desired and then tap Save.
4. The timer will appear on the Timer main screen.

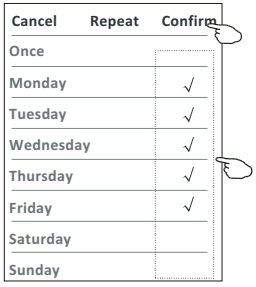




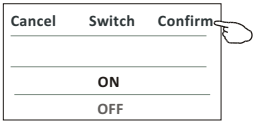
Slide up or down to select time



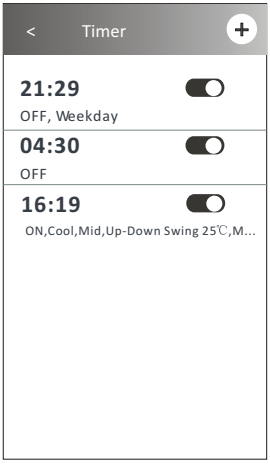
Tap repeat> then tap your desired repeat days or Once, then tap Confirm your selection.



Tap Switch> then slide the screen to choose ON and Confirm.



Tap Temperature/Mode/Fan Speed/ Air Flow > one by one then set as your desired as mentioned on the previous chapter and tap Confirm.



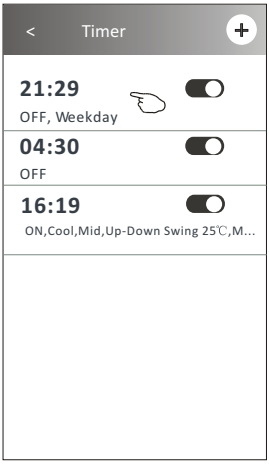
Electronic Window Air Conditioner

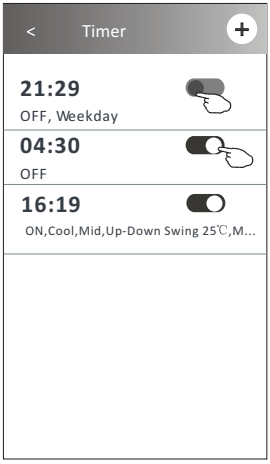
Control Form2 - Timer Management

1.Change the Timer setting:
Tap anywhere of the timer list bar except the switch bar to get into the Timer setting screen, change the setting and then tap save.

2.Enable or Disable the Timer:
Tap the left of the switch to disable the Timer.
Tap the right of the switch to enable the Timer.

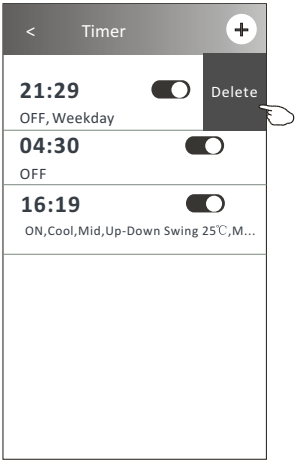
3.Delete the Timer:
Slide the list bar of the Timer from right to left until Delete button appear, then tap delete.





Slid left to disable the Timer.

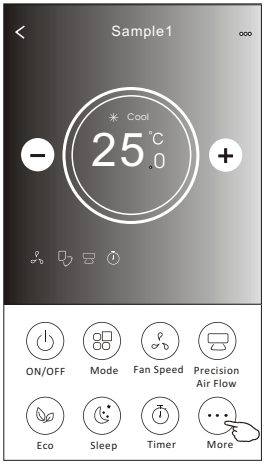
Slid right to enable the Timer.



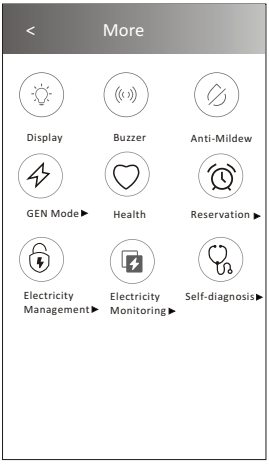
Electronic Window Air Conditioner

Control Form2 - More Functions

1. Tap the More button to operate additional functions if it appears on the screen.



Note:
Some air conditioner model don't have the more button.



Note: The appearance may be different. Some icons are not shown if the air conditioner does not have the function or cannot be enable on the current mode.

2. Tap the " " to switch on/off the indoor LED display.
Display

3. Tap the " " to switch on/off the buzzing when operating through Wi-Fi APP.
Buzzer

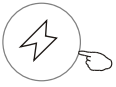
4. Tap the " " button to activate the Anti-Mildew function, if it is available on the screen.
Anti-Mildew

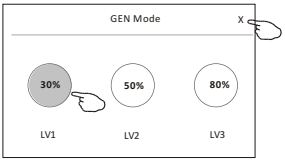
After the AC turns off, it will start drying, reduce residual moisture, and prevent mold. It will automatically turn off when it is complete.

5. Tap the " " button to switch on/off the healthy function, if it is available on the screen.
Health

It activates the antibacterial ionizer function. This function is only available for models with the ionizer generator.

6. Tap the "GEN Mode" button, if it is available on the screen.
In this Mode, you can choose one of the three levels of current.
The air conditioner will maintain proper current to save energy.

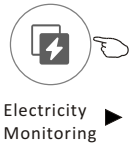


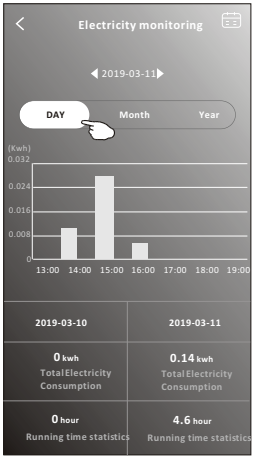


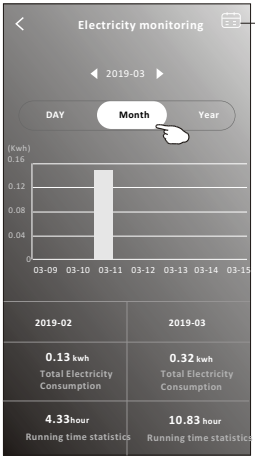
Electronic Window Air Conditioner

Control Form2 - More Functions

7. Tap the "Electricity Monitoring" button if it is available on the screen.
   In this function, you can monitor the air conditioner electricity consumption.







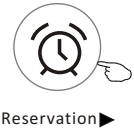
You can tap this button to pop up the calenderthen select the date.

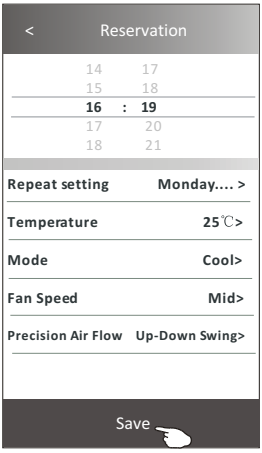
8. Tap the " " button, if it is available on the screen.

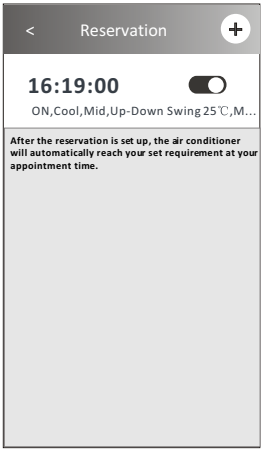
Check the details of the Self-Cleaning function on User Manual.

9. Tap the "8℃ Heat" button , if it is available on the screen.
   This function help keep the room temperature over 8℃.
   Check the details of the 8℃ Heat function on User Manual.

10. Tap the "Reservation" button , if it is available on the screen.
    You can set the time, repeat day, temperature, mode, fan speed, air flow as you desired and then tap Save to activate the function.
    The air conditioner will automatically reach your settings at the appointment time.





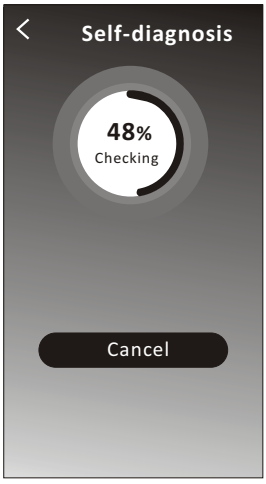


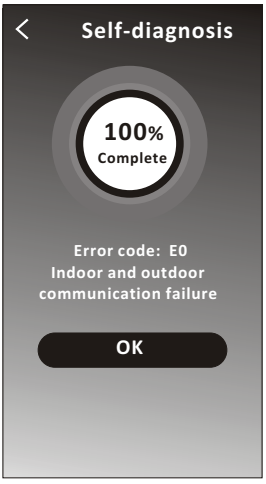
Electronic Window Air Conditioner

Control Form2 - More Functions

11.Tap the "Self-diagnosis" button, if it is available on the screen.

The air conditioner will automatically diagnose itself and indicate an error code and the problem description if possible.





12. Tap the " " button if it is available on the screen.

Photosensitive

This function allows the air conditioner to turn on/off the display automatically according to the light intensity.

13. Tap the " " button if it is available on the screen.

Soft Wind

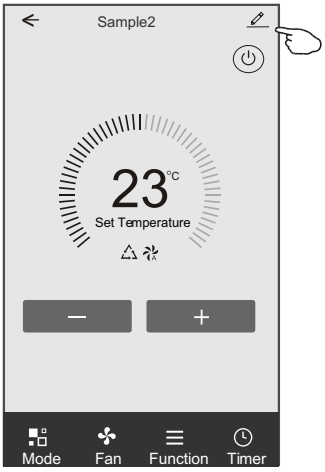
In this function, the air conditioner will blow soft airflow through the microholes on the deflector.

Electronic Window Air Conditioner

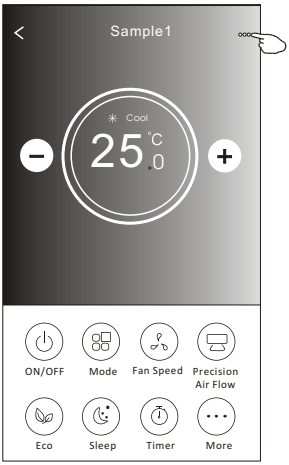
Device Details and Management

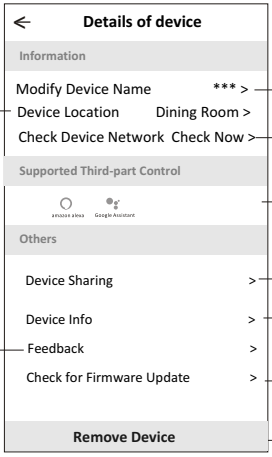
Tap ✎ on control form1 or tap ... on control form2 , get into the device details screen.
Here you can get some useful information and sharing the device to other accounts.
Check the following pictures and instructions carefully.

Control form1



Control form2





Tap to change the device location to another room

Tap to check the network status

Tap to check the network status

Tap to got the instruction for connecting the Amazon Alexa or Google Assistant

Tap to sharing the device to other account

Tap to check the Virtual ID/Wi-Fi Name/IP Address MAC Address/Time Zone/Wi-Fi Signal Strength

Feed back the problems or some suggestions to the APP administrator.

Check and update the firmware

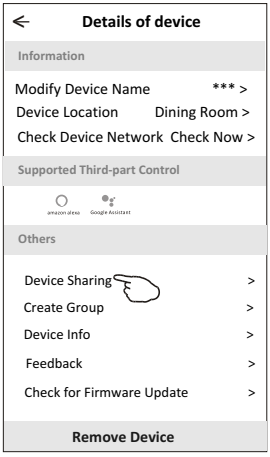
Tap to remove the device and the device will be reset automatically once be deleted.

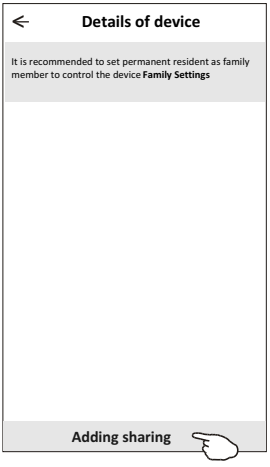
Electronic Window Air Conditioner

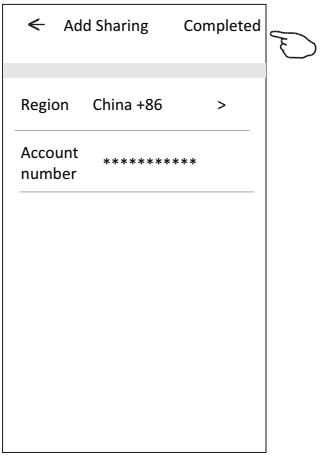
Device Details and Management

How to share the devices with other accounts?

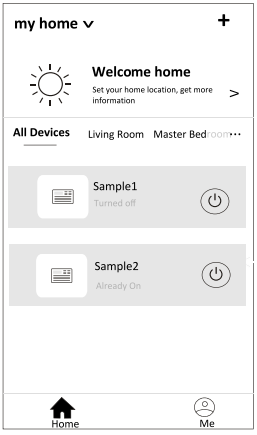
1. Tap "Device Sharing" and pop up the Device Sharing screen.
2. Tap "Add Sharing".
3. Select the region and enter the account which you want to share.
4. Tap "Completed", the account will appear on your sharing list.
5. The received sharing members should hold and press the home screen and pull down to refresh the device list. The device should appear on the device list.







Hold the bar about 3s then you can delete the sharing account.

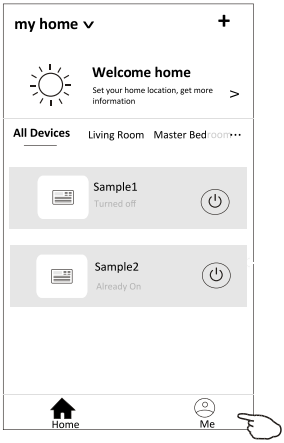


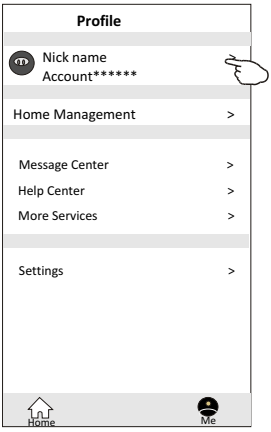
Hold on and slide down to refresh the device list

Electronic Window Air Conditioner

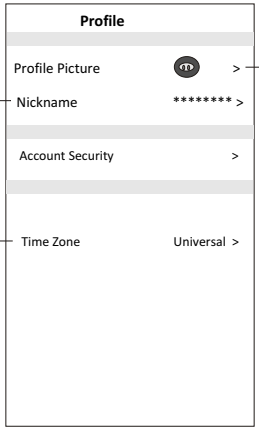
Account Management

Account Profile Setting



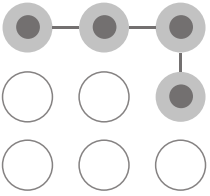


Change the nickname of your account



Select a picture for the account from local album

Select the time zone



Set a pattern password for launching the APP

Change the password (Reset password on page 7)

Tap the switch to enable or disable the Pattern password

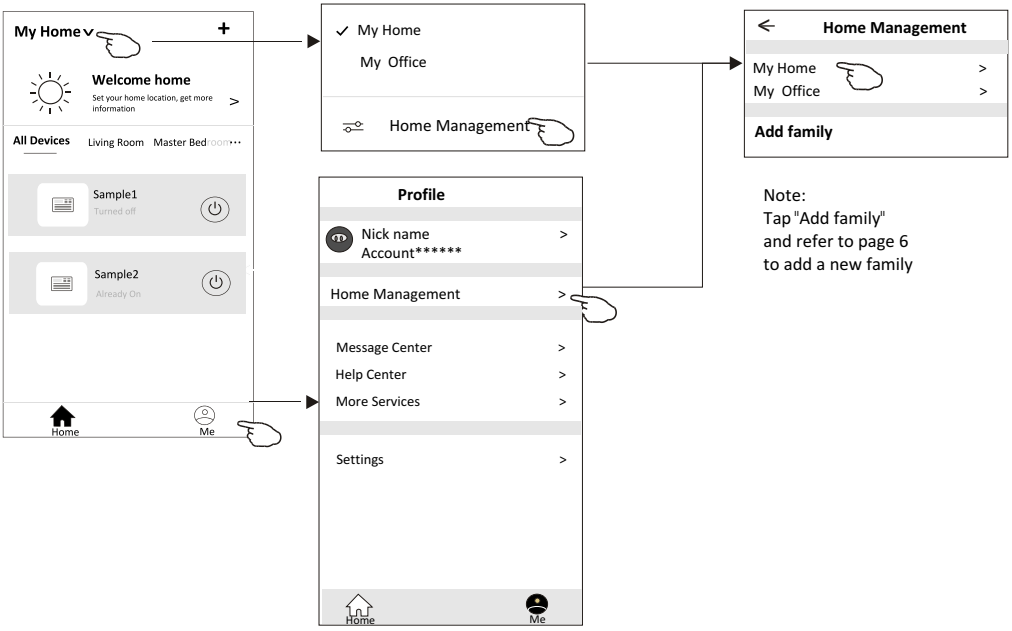
Please be careful with deactivating the account for all data will be deleted.

Electronic Window Air Conditioner

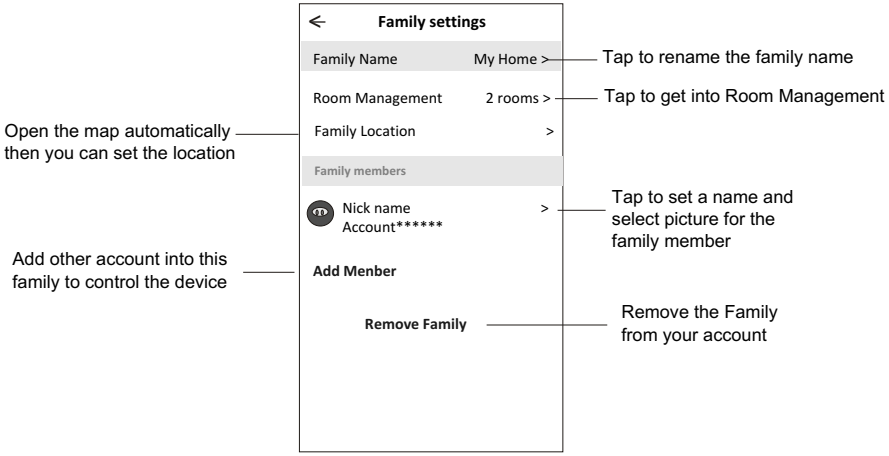
Home (Family) Management

1.Tap the name of home at the left upper corner of the home screen and select 'Home Management'. Or tap 'Me' and tap 'Home Management'.

2. Tap one of the families in the family list and get into Family Settings screen.



3. Set the family as the following indicators.



Electronic Window Air Conditioner

Notice

1. For technical update, there may be deviation of the actual items from what is on the manual. We express our apologies. Please refer to your actual product and app.
2. Smart air conditioner app can be altered without notice for quality improvement and also be deleted depending on the circumstances of manufacturing firms.
3. In the case Wi-Fi signal strength is weakened, the smart app may be disconnected, so make sure the indoor unit is close to a wireless router.
4. DHCP server function should be activated for wireless router.
5. Internet connection may fail due to a firewall problem. In this case, contact your internet service provider.
6. For smart phone system security and network settings, make sure the smart air conditioner app is trusted.

Troubleshooting

Description	Analysis of Cause
Air conditioner can't be configured successfully	1. Check the mobile connected WLAN router SSID and password is correct. 2. Check whether there are additional settings of WLAN router as shown below. 1) Firewall by router itself or by PC 2) MAC address filtering 3) Hidden SSID 4) DHCP server Reboot WLAN router, mobile device, and air conditioner (WLAN module) and connect air conditioner by CF mode again. Before rebooting, check that nobody has already connected to the same air conditioner.
Mobile can't control air conditioner	1. When air conditioner (WLAN module) is rebooted and app displays Device remove, ignoring this confirmation will lead to mobile device losing control permission of the air conditioner. You will need to connect the air conditioner by CF mode again. 2. In case of power failure, mobile device will lose control permissions of air conditioner for 3 minutes after power failure. (Notification will now show up on the mobile device.) If you cannot control the app (air conditioner) even after power restored, you will need to connect the air conditioner by CF mode again.
Mobile can't find air conditioner	1. App displays air conditioner device offline. Please check the following conditions. 1) The air conditioner has been reconfigured. 2) Air conditioner out of power. 3) Router out of power. 4) Air conditioner can't connect to router. 5) Air conditioner can't connect to network through the router. 6) Mobile device can't connect to network. 2. After adding the device, it disappears in device list. Hold and slide down to refresh the device list. If there is no change, shut down the app, and start again.