

# WARRANTY

*BUILT Systems LLC WARRANTY OBLIGATIONS ARE LIMITED TO THE TERMS SET FORTH BELOW.*

Please note that BUILT Systems reserves the right to update, the warranty terms provided for new purchases of BUILT products, and to establish the effective date of those updated warranty terms. Please refer to [www.builtsystems.net](http://www.builtsystems.net) for a description of its products and services.

BUILT Systems warrants to the original consumer purchaser (“you”) that new BUILT Systems products such as its height adjustable table components will be free from defects in material and workmanship. This limited warranty covers material and manufacturing defects, which cause a non-conformance in the function of a table base and is limited to the following Products and warranty term determined from their dates of purchase:

- a) Electronic components such as control boxes, hand switches and motors – two (2) years
- b) Mechanical components such as crank drives, spindles – five (5) years; and
- c) Structural components such as J-channels, feet, cross bars, etc. – ten (10) years.

The start of the warranty period is the documented date of your purchase of the Product. The warranty herein is made to and for the benefit of the original consumer purchaser of the Product and is non-transferable. In the unlikely event that your BUILT Systems product should require service during the warranty period, please contact BUILT Systems to obtain warranty service.

The warranty period on replacement Products is the remainder of the warranty on the original Product or 30 days, whichever is longer.

If you discover a defect in material or workmanship during the warranty period, and BUILT Systems agrees that the defect exists, BUILT Systems will, at its option, repair or replace the Product at no charge to you, provided it is returned during the warranty period, with transportation charges prepaid, to the facility designated by BUILT Systems. The Product must be properly packaged, with the RMA (Return Merchandise Authorization) clearly displayed on the outside of the packaging, to obtain warranty service. BUILT Systems may require a proper proof of purchase documentation prior to issuing the replacement Product.

If BUILT Systems elects to repair a Product, BUILT Systems owns all parts removed from the repaired Product. BUILT Systems uses new and reconditioned parts made by various manufacturers in conjunction with warranty repairs and replacement Products. Repair parts or replacement Products may, at BUILT Systems option, include an equal or better model or features.

To request warranty service and before returning a Product to BUILT Systems, please contact the BUILT Systems Service Center at (616) 795-4569 for customer assistance. Once the BUILT Systems Service Center determines that a repair is required, BUILT Systems will issue an RMA number.

---

A copy of the receipt or a bill of sale bearing the appropriate name and location and the BUILT Systems model number of the Product for which the defect has been reported may be required as a proof of purchase for warranty service.

The warranty applies only to the Products that can be identified by the original, unaltered BUILT Systems trademark, trade name or logo affixed to them. BUILT Systems does not warrant any product that is not manufactured by, for, or with permission from BUILT Systems.

This warranty does not cover any of the following conditions:

- Abuse, unreasonable use, mistreatment, or neglect
- Unusual physical or electrical stress or power fluctuations
- Damage caused by the equipment or system with which the Product is used
- Damage caused by modification or repair not made or authorized by BUILT Systems
- Products that are determined to be stolen or damaged by an act of God

THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE, NON-TRANSFERABLE AND IN LIEU OF ALL OTHERS, WHETHER ORAL OR WRITTEN, EXPRESSED OR IMPLIED. BUILT Systems SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES AS TO THE PRODUCTS OR ANY OTHER MATTER WHATSOEVER. IN PARTICULAR, BUT WITHOUT LIMITATION, BUILT Systems SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES OR CONDITIONS OF SATISFACTORY QUALITY, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS OR ANY OTHER WARRANTY ARISING FROM A COURSE OF DEALING OR USAGE OF TRADE.

No BUILT Systems distributor, reseller, dealer, agent or employee is authorized to make any modification, extension or addition to this warranty.

BUILT Systems IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES HOWEVER CAUSED AND WHETHER OR NOT BUILT Systems WAS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS: DOWNTIME, GOODWILL, DAMAGE OR REPLACEMENT OF EQUIPMENT AND PROPERTY, AND ANY LEGAL COSTS OF RECOVERY.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or exclusions of implied warranties, so the above limitations or exclusions may not apply to you.

This Statement of Limited Warranty shall be exclusively interpreted in accordance with the English language with the meaning of its terms. Should a translation of this Limited Warranty deviate from the English language version, only the English language version shall apply and be binding.