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|--|---|--|
| User's manual | Manual del usuario | Manuel de l'utilisateur |
| Customer Service US: 1-800-645-2986 | Servicio de atención al Cliente US: 1-800-645-2986 | Service à la clientèle Canada: 888-645-2986 |

Heavy Duty Pallet Digital Scales



Model # 412552



Model # 412554



Model # 412556 & 412557

| Model # | Floor Scale Size | Load Capacity |
|---------|------------------|----------------|
| 412552 | 24" X 24" | 5,000 x 1 lb |
| 412554 | 36" X 36" | 2,500 x 0.5 lb |
| 412556 | 60" X 60" | 5,000 x 1 lb |
| 412557 | 60" X 60" | 10,000 x 2 lb |

Read this manual thoroughly prior to installation, operation or maintenance. Keep these instructions in a safe location for future reference. For questions, visit globalindustrial.com or contact Customer Service at 1-800-645-2986.

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SAFETY PRECAUTIONS

Read and follow all instructions before use

- Calibration, inspections, and maintenance should be performed by professionals
- Ensure the indicator rests on a stable surface
- DO NOT disassemble or modify unit
- DO NOT exceed the rated load limit of the unit
- DO NOT step on the unit
- DO NOT jump on the unit
- DO NOT use this product if there are any signs of damage
- DO NOT use for purposes other than weight taking
- Avoid faulty readings before weighing samples with static electric charge by discharging them or wiping the indicator with an anti-static agent

Electrical Safety

- Unit must be connected to a GFCI outlet
- Disconnect power before servicing unit
- All operators MUST discharge themselves before servicing unit by touching a grounded surface or by wearing a grounded anti-static wrist strap
- Always pull the plug – not the cord – when disconnecting from the outlet
- DO NOT use if the power cord is worn or damaged
- Power cords should only be replaced by qualified service technicians using genuine replacement parts

PREPARATION & SET UP

- If the indicator is powered by an adapter, plug the adapter directly into the “DC” pin located at the bottom of the indicator.
- Always use a wall outlet to avoid interference from other wires
- Turn on the indicator when there is no load
- Calibrate before weighing when the scale is initially installed or moved to a new location

FEATURES

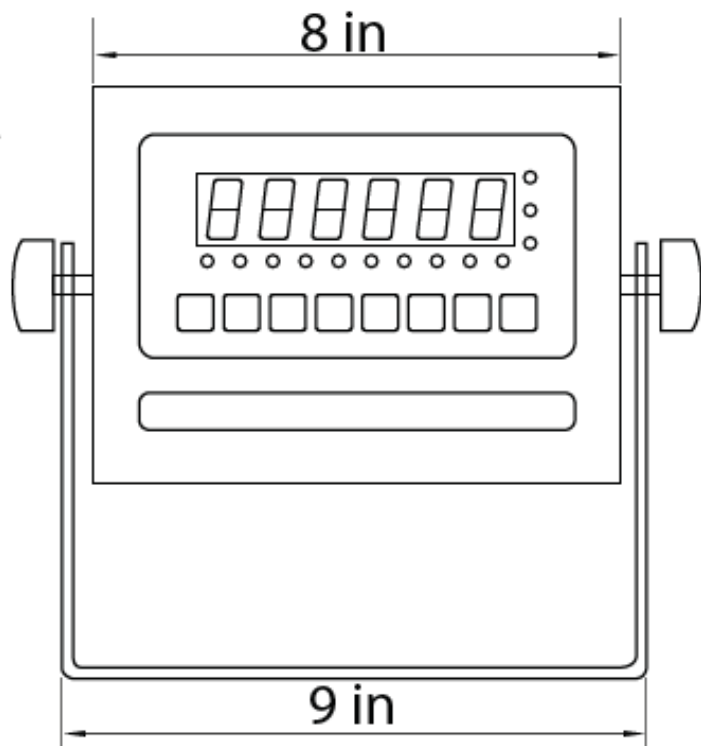
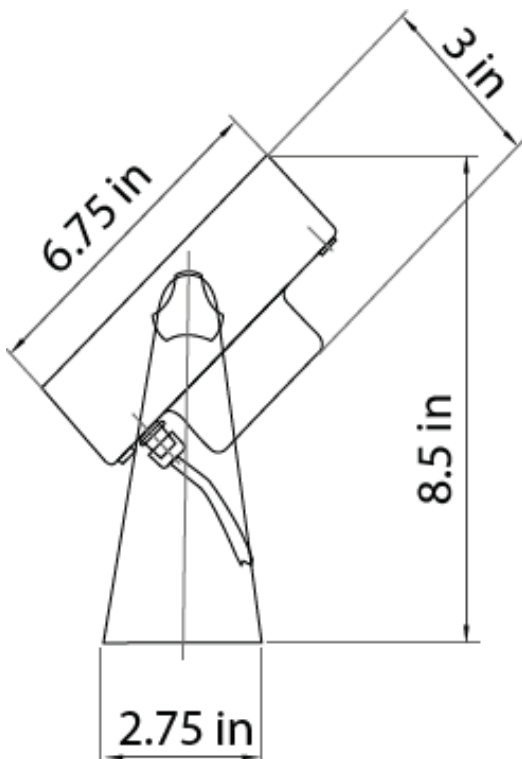
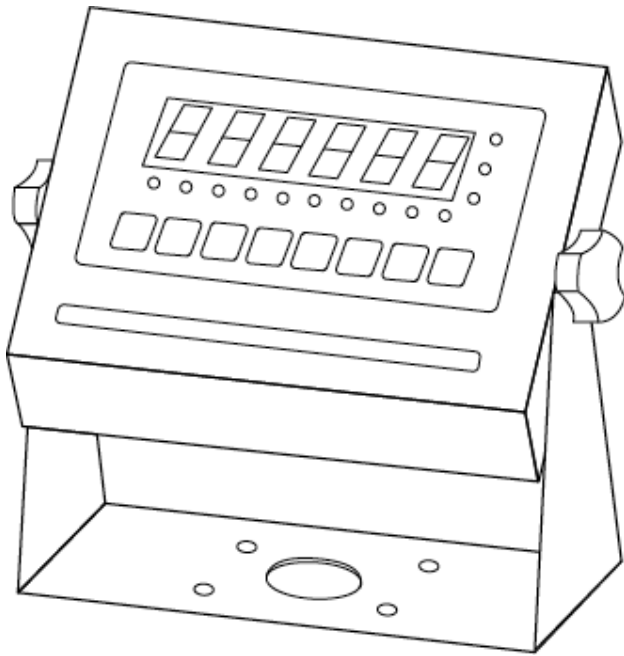
- LED or LCD display option
- Multiple weighing units: kg/lb (g/oz/lb:oz offered on LCD versions)
- Gross/Tare/Pre-Set Tare/Zero
- Multiple Hold functions
- Count weighing
- Accumulation weighing
- Overload / Underload indication
- Connects to multiple printers
- Splash proof keyboard and display
- Connects to a Remote Display/Scoreboard
- Power saving mode
- Ability to modify gravity based on different geographical locations
- RS232 output
- NTEP approved for 5,000 divisions

Technical Parameters







- Accuracy class: 5000 e
- Resolution - Display: 30,000 ; ADC: 2,000,000
- Zero stability error: $TK0 < 0.1 \mu V // K$
- Span stability error: $TKspn < \pm 6 \text{ ppm} // K$
- Sensitivity (internal): $0.3 \mu V / d$
- Input voltage: -30 to +30mV DC
- Excitation circuit: 5 VDC, 4 wire connection, 6 load cell of 350ohm max
- AC power: AC 100-250V (use only the included 9V adapter supplied)
- Operation temperature: $-10 \text{ }^\circ\text{C} \sim +40 \text{ }^\circ\text{C}$
- Operation humidity: $\leq 90\%RH$
- Storage temperature: $-40 \text{ }^\circ\text{C} \sim +70 \text{ }^\circ\text{C} (32-104^\circ\text{F})$

SPECIFICATIONS

FIGURE 1: INDICATOR MEASUREMENTS



DISPLAY AND KEY DESCRIPTION

| | |
|---|---|
| ON/OFF | Powers the Indicator On or Off if held for 2 seconds |
| HOLD | Holds the weight (5 Hold options; can be changed in parameter settings) |
| TOTAL | 1. Accumulates weights 2. Works with "Print" to perform the accumulation function and check the accumulation result |
| UNITS | Shifts between weighing units |
| COUNT | Use the scale to count product based on a sample weight |
| TARE | 1. Resets the scale to zero when there is something on the scale (ex. Tare out the weight of a pallet to weigh only the product on it) 2. Clears the tare to see the gross weight (pallet + product) |
| ZERO | Zero's the scale |
| PRINT | Print data |
|  | The scale is at zero |
| | The scale is stable |
| Gross | Shows you are in Gross weight mode (includes tare); default mode |
| Net | Shows you are in Net weight mode (weight without tared weight) |
| pcs | Shows you are in Counting mode |
| total | Shows you are in Accumulation mode |
| hold | Shows you are in Hold mode |
| lb | The weight is shown in pounds |
| kg | The weight is shown in kilograms |
| Over | Flashes when weight is higher than set alarm parameter |
| Accept | Flashes when weight is within the set alarm parameters |
| Under | Flashes when weight is lower than set alarm parameter |
|  | Power |
|  | Back |
|  | Save and Exit |
|  | Arrow keys |
|  | Return/Enter |

OPERATING INSTRUCTIONS

Power On

- Turn on the power by pressing the power button for 2 seconds. Once on, the scale will flash the voltage and then begin to auto-check and count down from 0-9 sequentially before entering the weighing mode

Note: Anything on the scale before powering on will automatically be tared out.

Zeroing

- The zero function is used only when the scale is empty and is not at gross zero due to material build up
- Pressing the ZERO key will reset your scale to 0
- Depending on what your manual zero range parameter is set to, you can zero out any number within your set selection, after that you will receive an error and will need to tare out the weight

Unit Selection

- To switch between measuring units ((kg/g/lb/oz/lb:oz) press the UNITS key

Tare Function

- The Tare function is used when you only wish to see the current change in weight, not the entire amount of weight that is on the scale
- When the indicator is in gross mode (gross light is shown) pressing the TARE key will Tare the current weight on the scale and enter the net mode (net light shown)
- For example if you are using a container add the container to the scale, press tare and the display will show the tare symbol $\rightarrow 0 \leftarrow$ and reset back to 0
- Add your product to the scale to weigh without the weight of the container
- To exit Tare mode press the TARE key again to enter gross mode and you will see the total weight of the container and the product

Note: If you remove the container the scale will show the minus weight of the container

To use a pre-set tare weight

- Press and hold the TARE key for 2 seconds
- Input the tare weight using the arrow keys
- Press print key to confirm

Counting Function

- The counting function is used to count a high volume of identical parts. You can do this by setting a sample and then either adding to the sample or taking away from the sample to count the number of objects on the scale
- In weighing mode: Put a sample weight on the scale (Sample options are 5, 10, 20, 50, 100, 200, 500)
- Then press the COUNT key to go to the counting mode (“pcs” will light up)
- It will then display the sample number (ex. **PCS 0**) which you can change using the up or down arrows
- Press the PRINT key to confirm your sample number
- The scale is now ready to start counting, load your product on the scale and the indicator will show the quantity
- To exit counting mode press the COUNT key
- If you want to count a different product hold the PRINT and COUNT key together and the sample pieces will reset back to zero

Accumulation

- The accumulation function is used to add multiple weights and total them together
- In weighing mode load the first weight, once stable press the ACCUM key to enter the accumulation mode. The “total” indicator/light will display
- The screen will show “**n001**” to indicate the first weight has been saved
- Remove the first weight and press the ZERO key to stabilize the scale
- Add the second weight to the scale
- Once stable press the ACCUM key to add the weight to the accumulated total
- The screen will show “**n002**” to indicate the second weight has been saved
- Repeat previous steps until all desired weights have been added to the total (you can accumulate up to 999 different weights)
- When you are done and want to display the accumulated total, press the ACCUM and PRINT key together. The accumulated number “**n002**” (the number of weights you are adding together) will flash on the display followed by the total
- The total will display by flashing between 2 sets of numbers
- There are 8 digits in total, the display will flash 4 at a time, the first 4 on the left and the last 4 on the right. For example if the first 4 digits are “0012” and the last 4 digits are “3456” the actual weight is 001234.56 or 1234.56 lbs/kg
- If you want to print the accumulated total, hold the PRINT key for one second while the last 4 digits of the total are shown
- To exit accumulation mode, wait for the last 4 digits to the right of the screen to appear, and then press and hold the ACCUM key for one second
- “**CLr n**” will be displayed, asking you if you want to keep the data?
 - If NO you do not want to clear the accumulated total, then keep “**CLr n**”.
 - If YES you do want to clear the total, then use the arrow key to change to “**CLr y**”
- Finally, press the PRINT key to select exit accumulation mode

Hold

There are 4 different hold functions you can choose from in the C11 parameter






















1. **Peak Hold:** Grabs the highest weight (for materials testing, ie. tension and pulling force)
 - Press the HOLD key then add weight to the scale
 - The indicator will show the highest weight it recorded and hold it on the screen until a higher weight is placed on the scale
2. **Manual Hold:** Grabs the current weight and holds it so it will not change/fluctuate
 - While weighing, press HOLD and the indicator will hold the current weight on the screen until HOLD is pressed again
3. **Auto Hold:** If the weight on the scale is above 20d (20 x division) and is stable, the indicator will hold that weight on the screen for 3 seconds then go back to general weighing
 - Pressing the hold key is unnecessary, holding is done automatically when the scale is stable
4. **Average Hold:** Used for weighing animal, the indicator will display the average weight sampled from 3 seconds
 - Add livestock to scale and press HOLD
 - Indicator screen will show "LOC" for 3 seconds, then display the average weight from those 3 seconds
 - Press HOLD again to exit holding mode

Print





- If the indicator is connected to a printer and the weight on the scale is stable press the PRINT key to print the current weight
- In accumulation mode hold the PRINT key for one second when the last 4 digits of the total weight are shown to print the total weight


Note: In tare mode the printer cannot print if negative weight is shown

CALIBRATION PROCEDURE

1. Turn on the scale by holding ON/OFF  for 2 seconds.
2. Press HOLD  and PRINT  together to access the setup menu.
3. If done correctly, the display should now show **C01**.
4. Press PRINT  to access the C1 channel. The display should show [**C1** #].
5. Press ZERO  to choose which unit you want to calibrate in (1 = kg, 2 = lb).
6. Press PRINT  to set the value. The display will now show **C02**.
7. Press PRINT  to access the C2 channel. The display should show [**C2** #].
8. Press ZERO  to change the setting to the decimal places desired (The C2 channel is used to adjust the decimal point on the scale. A value of 1 means there is one digit behind the decimal point.)
9. Press PRINT  to set the value. The display will now show **C03**.
10. Press PRINT  to access the C3 channel. The display should show [**C3** #].
11. Press ZERO  to cycle through the values until the desired graduation appears. (The C3 channel adjusts the divisions on the scale. A value of 1 selected and C2 set to 1, the scale will read in 0.1 lb. increments.)
12. Press PRINT  to set the value. The display will now show **C04**.
13. Press PRINT  to access the C4 channel. The display will show[#####].
14. Enter in the maximum capacity you want to use for this scale by using UNIT  and COUNT  to move the cursor left and right, and TARE  and ZERO  to move the values down and up. (The C4 channel is used to enter in the max capacity of the scale; Make sure this doesn't exceed the max capacity of the scale; Max capacity divided by the increment set in C02 and C03 above cannot exceed 5000.)
15. Press PRINT  to set the value. The display will now show **C05**.
16. Press PRINT  to access the C5 channel. The display should show [**C5** 0].
17. The C5 channel calibrates zero on the scale. Make sure the scale is empty.
18. Press ZERO  to change the value to 1.
19. Press PRINT . The display will count down from 10-1 while the scale is calibrating zero. When the display shows 0 the zero calibration is complete.

To Calibrate using only 1 calibration weight (Single Point Calibration)

20. Press PRINT  to continue. The display will now show **C06**.
21. Press PRINT  to access the C06 channel. The display will show [**C6** 0].
22. The C6 channel is used to calibrate the scale with a known weight. Press ZERO  to set the value of C6 to [**C6** !]. Press PRINT . The display will flash **SPAN**, and then show [#####].

23. Enter the calibration weight value you will use (at least 10% of max capacity you set in C04 by using UNIT ◀ and COUNT ▶ to move the cursor left and right, and TARE ▼ and ZERO ▲ move the values down and up.
24. Place the calibration weight you have on the empty scale and press PRINT ←.
25. The scale will count down from 10 to 0. Once 0 has been reached, the display will show **[CALEnd.**
26. Press PRINT ← to continue. The display will now show **[07.**
27. Press ACCUM  to save and exit the setup menu.
28. The scale has now been calibrated. The display will show the value of the calibration weight on the scale.
29. If the scale does not show the value of the calibration weight, check that the feet on the platform are not screwed in too tightly, and verify that the platform is level.
30. Unload the scale; the display should read **000000.**
31. If the scale does not display 000000, check that the feet on the platform are not screwed in too tightly, and verify that the platform is level.

To Calibrate using only multiple calibration weights (Linear Calibration)

1. Press PRINT ← to continue. The display will now show **[06.**
2. Press PRINT ← to access the C06 channel. The display will show **[C60].**
3. The C6 channel is used to calibrate the scale with a known weight. Press ZERO ▲ to set the value of C6 to **[C6 2].** Press PRINT ←. The display will flash **SPAN,** and then show **[LnE 2].**
4. Press ZERO ▲ to enter the number of weights you want to use (2-7); the more you use, the more accurate the calibration will be. (an example of 2 will be used)
5. Press PRINT ← to set your value. The screen will flash **[dbno0 1]** then **[000 100]**
6. Enter the lowest calibration weight value you will use (at least 10% of max capacity you set in C04) by using UNIT ◀ and COUNT ▶ to move the cursor left and right, and TARE ▼ and ZERO ▲ move the values down and up.
7. Place the calibration weight you have on the empty scale and press PRINT ←.
8. The scale will count down from 10 to 0. Once 0 has been reached, the display will show **[dbno02]** then **[000200]**
9. Enter the next calibration weight value you will use by using UNIT ◀ and COUNT ▶ to move the cursor left and right, and TARE ▼ and ZERO ▲ move the values down and up.
10. Place the calibration weight you have on the empty scale and press PRINT ←.
11. The scale will count down from 10 to 0. Once 0 has been reached, the display will show **[CALEnd.**
12. Then follow steps 26-31 on the single point calibration instructions

INDICATOR PARAMETER SETTINGS

The parameter settings menu has a calibration section (C01 to C07 explained above) and a parameter settings section (C08 and up).

To access the calibration section the seal switch (located at one corner of the PCB) must be OFF. This will allow access to all C01 and up settings. If the seal switch is ON, then only C08 and up can be accessed by the user. If you break the official seal by opening the back of the indicator to access the seal switch, you may need to have the indicator recertified. Be sure to adjust the seal switch back to the original setting after calibration/configuration has been performed.

To enter calibration/parameter settings, follow the procedure below:


1. Make sure the unit is set to either kg or lb
2. Press and hold the HOLD and PRINT key at the same time for 2 seconds
3. Navigate through the settings (C01 to C45) as shown in the table 4 below by using the arrow keys and return keys as labeled under each indicator button
4. Press the PRINT  key to enter/edit the parameter setting Press the ACCUM key to save and exit settings at any time

Table 1. Indicator Parameter Settings

| Function | Parameter | Settings/Options |
|--|-----------|--|
| Weighing Unit | C01 | 1 = kg 2 = lb 3 = gram 4 = oz Note: for calibration only kg or lb are allowed |
| Decimal Setting | C02 | 0 = no decimal 1 = 0.0 2 = 0.00 3 = 0.000 4 = 0.0000 |
| Graduation Setting (readability of the least significant digit) | C03 | options: 1/2/4/10/20/50 Example with no decimal places (ie. C02=0) 1 = 1 lb 2 = 2 lb 5 = 5 lb 10 = 10 lb 20 = 20 lb 50 = 50 lb |
| Maximum Capacity | C04 | set max capacity ex. 100kg = 0100.00 |
| Zero Calibration | C05 | 0 = zero calibration not needed 1 = set the zero calibration (Please ensure scale is empty and the stable light is on) |
| Calibration | C06 | 0 = calibration not needed 1 = Ready to calibrate with one calibration weight 2 = Ready to calibrate using multiple calibration weights (Linear) 3 = Sensitivity Output |

| Function | Parameter | Settings/Options |
|--------------------------|------------|--|
| Restore Default Settings | C07 | 0 = do not restore 1 = restore to default settings |
| Warning Tone | C08 | 0 = turn off warning tone 1 = turn on warning tone |
| Automatic Power Off | C09 | 0 = turn off auto power off 10 = power off automatically if no change within 10 minutes 30 = power off automatically if no change within 30 minutes 60 = power off automatically if no change within 60 minutes |
| Power Saving Mode | C10 | LED Version OP900A: 0 = turn off power saving setting 3 = turn off display if no change within 3 minutes 5 = turn off display if no change within 5 minutes LCD Version |
| Hold Function | C11 | 0 = turn off hold function 1 = Peak hold - Grabs the highest weight 2 = Manual hold - Grabs the current weight 3 = Auto hold - Automatically holds data when stable 4 = Average hold - for animal weighing, averages the weight from a sample of 3 seconds 5 = Auto Average hold - Average hold without the need to press the hold key |
| Unit Conversion | C12 | * See table 2 |
| Upper Limit Alarm | C13 | Set upper limit within the max. capacity |
| Lower Limit Alarm | C14 | Set lower limit within the max. capacity |
| Inner Code Display | C15 | check the inner code (raw data) |
| Set Date | C16 | Set date from left to right: year/month/day |
| Set Time | C17 | Set the time from left to right: hour/minute/second |
| Communication Setting | C18 | Set the serial interface data output method: 0 = Turn off serial interface data output 1 = Continuous sending mode, for remote display 2 = Print to paper thermal ticket printer 3 = Command request mode, for computer. 4 = PC continuous sending mode, for computer 5 = PC/remote display, continuous sending mode 6 = Print to adhesive label thermal printer 7 = Print to Zebra/large adhesive label thermal printer 8 = Reserved |
| Baud Rate | C19 | 0 = 1200 (for OP-910 remote display) 1 = 2400 2 = 4800 3 = 9600 (for all printers and OP-910X, OP-910XL) 4 = 14400 |

| Function | Parameter | Settings/Options |
|---|-----------|--|
| Manual Zero Range | C20 | 0 = turn off manually zero setting 1 = $\pm 1\%$ max capacity 2 = $\pm 2\%$ max capacity 4 = $\pm 4\%$ max capacity 10 = $\pm 10\%$ max capacity 20 = $\pm 20\%$ max capacity 100 = $\pm 100\%$ max capacity |
| Initial Zero Range | C21 | 0 = no initial zero setting 1 = $\pm 1\%$ max capacity 2 = $\pm 2\%$ max capacity 5 = $\pm 5\%$ max capacity 10 = $\pm 10\%$ max capacity 20 = $\pm 20\%$ max capacity 100 = $\pm 100\%$ max capacity |
| Zero Tracking | C22 | 0 = turn off zero tracking 0.5 = $\pm 0.5d$ 1.0 = $\pm 1.0d$ 2.0 = $\pm 2.0d$ 3.0 = $\pm 3.0d$ 4.0 = $\pm 4.0d$ 5.0 = $\pm 5.0d$ Note: zero tracking range cannot be bigger than manual zero range d = division |
| Zero Tracking Time | C23 | 0 = turn off zero tracking time 1 = 1 second 2 = 2 seconds 3 = 3 seconds |
| Overload Range | C24 | 00 = turn off overload range 01-99d = overload range setting d = division |
| Negative Display | C25 | 0 = -9d 10 = -10% max. capacity 20 = -20% max. capacity 50 = -50% max. capacity 100 = -100% max. capacity |
| Standstill Time | C26 | 0 = quick 1 = medium 2 = slow |
| Standstill Range | C27 | 1 = 1d 2 = 2d 5 = 5d 10 = 10d d = division |
| Digital Filter (for filtering moving weight such as animals) | C28 | 0 = turn off dynamic filter 1 = 1 digital filter strength 2 = 2 digital filter strength 3 = 3 digital filter strength 4 = 4 digital filter strength 5 = 5 digital filter strength 6 = 6 digital filter strength Note: The higher the number, the higher the filter strength |

| Function | Parameter | Settings/Options |
|---------------------------------|------------|--|
| Noise Filter | C29 | 0 = turn off noise filter 1 = 1 digital filter strength 2 = 2 digital filter strength 3 = 3 digital filter strength |
| Print Time and Date | C30 | 0 = yy.mm.dd 1 = mm.dd.yy 2 = dd.mm.yy 3 = yy.mm.dd |
| Analog Output Setting | C31 | 0 = 0 - 5V output 1 = 4 - 20mA output |
| Calibrate Current | C32 | 4 - 20mA current |
| Relay Output Setting | C33 | 0 = turn off relay output 1 = turn on relay output function 1 2 = turn on relay output function 2 3 = Reserved menu |
| Gravity of Calibration Location | C36 | 9.7000 - 9.9999 |
| Gravity of Destination | C37 | 9.7000 - 9.9999 |
| Version No. | C38 | |
| Print Mode | C41 | 0 = auto mode 1 = gross mode 2 = tare mode |
| Print Carriage Return | C42 | 0 - 9 (How much space between print outs) |
| Space Print | C43 | 0 - 9 (Where the data prints on the paper: 0 = left ; 9 = right) |
| Date Print | C44 | 0 = do not print the date 1 = print date the date |
| Time Print | C45 | 0 = do not print the time 1 = print the time |
| Baud Rate for 2nd RS232 | C48 | 0 = 1200 (for remote display) 1 = 2400 2 = 4800 3 = 9600 |

Table 2. Unit Conversion Parameter Settings

| Parameter Settings | Units Available |
|--------------------|-----------------|
| C01= 3 & C12= 0 | gram only |
| C01= 4 & C12= 0 | oz only |
| C01= 1 & C12= 0 | kg only |
| C01= 1 & C12= 1 | kg/lb |
| C01= 1 & C12= 2 | kg/lb/oz |
| C01= 1 & C12= 3 | kg/lb/lb:oz/oz |
| C01= 1 & C12= 4 | kg only |
| C01= 2 & C12= 0 | lb only |
| C01= 2 & C12= 1 | lb/kg |
| C01= 2 & C12= 2 | kg/lb/oz |
| C01= 2 & C12= 3 | kg/lb/lb:oz/oz |
| C01= 3 & C12= 4 | lb only |

Table 3. Default Parameter Settings

| Function | Parameter | Default Setting |
|---------------------------------|-----------|-----------------|
| Weighing Unit | C01 | 1 |
| Decimal Setting | C02 | 0 |
| Graduation Setting | C03 | 1 |
| Maximum Capacity | C04 | 1000 |
| Zero Calibration | C05 | 0 |
| Calibration | C06 | 0 |
| Restore Default | C07 | 0 |
| Warning Tone | C08 | 1 |
| Automatic Power Off | C09 | 0 |
| Power Saving Mode | C10 | 0 |
| Hold Function | C11 | 0 |
| Unit Conversion | C12 | 1 |
| Upper Limit Alarm | C13 | 000000 |
| Lower Limit Alarm | C14 | 000000 |
| Inner Code Display | C15 | |
| Set Date | C16 | |
| Set Time | C17 | |
| Communication Setting | C18 | 0 |
| Baud Rate | C19 | 3 (9600) |
| Manual Zero Range | C20 | 10 |
| Initial Zero Range | C21 | 10 |
| Zero Tracking | C22 | 0.5 |
| Zero Tracking Time | C23 | 1 |
| Overload Range | C24 | 9 |
| Negative Display | C25 | 10 |
| Standstill Time | C26 | 1 |
| Standstill Range | C27 | 2 |
| Digital Filter | C28 | 0 |
| Noise Filter | C29 | 2 |
| Print Time and Date | C30 | 0 |
| Analog Output Setting | C31 | 1 |
| Calibrate Current | C32 | 4 |
| Relay Output Setting | C33 | 1 |
| Multi-connection add. | C34 | 0 |
| Wireless Communication | C35 | 6 |
| Gravity of Calibration Location | C36 | 9.7936 |
| Gravity of Destination | C37 | 9.7936 |

CONNECTORS

Connecting load cells to the indicator

- The indicator can connect with 6 load cells of 350Ω at most
- 4 wire or 6 wire load cell connections are both okay
- Please contact us directly if you have other special needs for your application
- There are two connection methods between the load cell and indicator

Quick Disconnect as shown below:

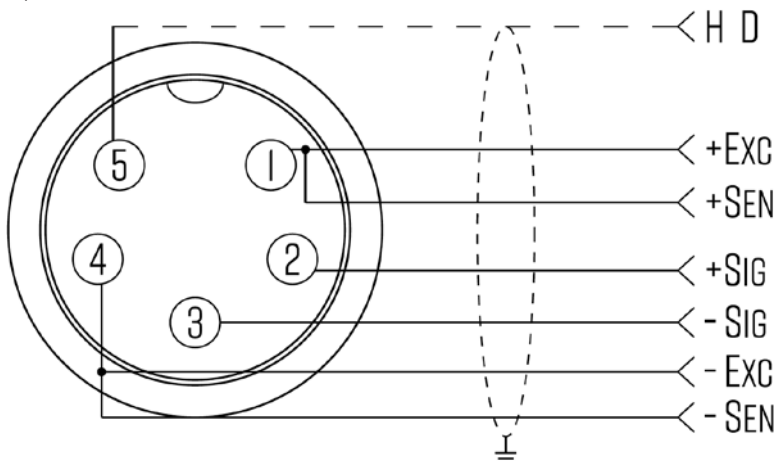


FIGURE 2: QUICK DISCONNECT CONNECTION DIAGRAM

Hardwire (Using Inner Terminal Block Connection:

Note: Make sure you follow all the anti-static rules to avoid damage to your indicator

- Excitation voltage: 5V DC
- Largest output current: 120 mA
- Excitation circuit: 5 VDC, 4 wire connection, 6 load cell of 350ohm maximum
- Open the back cover of the weighing indicator, and insert signal cable to the terminal block (see figure 3); Make sure the screw on terminal block is fixed tightly

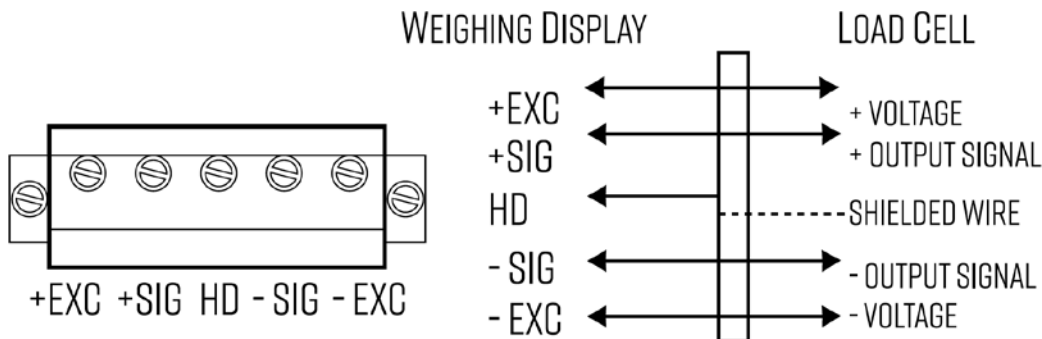


FIGURE 3: INNER TERMINAL BLOCK CONNECTION DIAGRAM

Table 4. Wiring Color Code

| Signal Name | Color Code | Description |
|-------------|--------------------|--|
| +Exe/ +EX | RED | Positive excitation voltage to load cell |
| +IN / +SIG | GREEN | Positive output signal from load cell |
| HD / SHLD | YELLOW/THICK BLACK | Shield Wire |
| -IN / -SIG | WHITE | Negative output signal from load cell |
| -EXC / -EX | BLACK | Negative excitation voltage to load cell |

DB9 Connection (9 pin Serial Connector)

The DB9 9 pin serial connector is used for different purposes depending on the indicator model

- Figure 4 shows the pin assignment on the DB9 9 pin connector

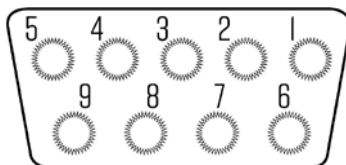


FIGURE 4: DB9 SERIAL CONNECTOR PINOUT

RS232 SERIAL OUTPUT FORMAT

Follow the pin out of Table 5 below to connect the indicator the RS-232 Serial device

Table 5. DB9 Pin Description

| DB9 Pin | Definition | Function |
|---------|------------|------------------|
| 2 | TXT | Transmit Data |
| 3 | RXD | Receive Data |
| 5 | GND | Ground Interface |

The serial output format depends on the settings for parameter C18. The serial output consists of a string of ASCII characters. Here is a list of the serial parameters

- 8 data bits
- 1 stop bits
- No parity
- No handshaking

Remote Display Continuous Sending Mode (C18=1)

For use with a Scoreboard/Remote Display Note: Baud Rate must be set to 1200 (C19 = 0)

| Output Continuous Format | | | | | | | | | | | | | | | | | |
|--------------------------|-------------|-------------|-------------|---|---|---|---|---|---|---|---|---|---|---|---|--------|-------------|
| S T X | S W A | S W B | S W C | X | X | X | X | X | X | X | x | X | X | X | X | C R | C K S |
| 1 | 2 | | | 3 | | | | | | 4 | | | | 5 | 6 | | |

| State A | | | | |
|-----------|---|---|------------------------|--|
| Bits0,1,2 | | | | |
| 0 | 1 | 2 | Decimal point position | |
| 1 | 0 | 0 | XXXXXX0 | |
| 0 | 1 | 0 | XXXXXXX | |
| 1 | 1 | 0 | XXXXX.X | |
| 0 | 0 | 1 | XXXX.XX | |
| 1 | 0 | 1 | XXX.XXX | |
| Bits3,4 | | | Division | |
| 0 | 1 | | X1 | |
| 1 | 0 | | X2 | |

| State B | |
|---------|--------------------------------|
| BitsS | function |
| Bits0 | gross=0, net=1 |
| Bits1 | Symbol: positive=0, negative=1 |
| Bits2 | Overload (or under zero)=1 |
| Bits3 | dynamic=1 |
| Bits4 | unit: lb=0, kg=1 |
| Bits5 | Constant 1 |
| Bits6 | Constant 0 |

| State C | | | |
|---------|------|------|------------------|
| Bit2 | Bit1 | Bit0 | unit |
| 0 | 0 | 0 | Kg or lb |
| 0 | 0 | 1 | g |
| 0 | 1 | 0 | t |
| Bit 3 | | | printing=1 |
| Bit 4 | | | Extend display=1 |
| Bit 5 | | | Constant 1 |
| Bit 6 | | | Constant 0 |

Print Mode (C18 = 2)

For printing on a non-adhesive ticket printer. Parameters 16, 17, 30, & 42-45 all effect your ticket print out.

Normal weighing ticket printout example:

Date: 05/01/2017
Time: 11:30:52
Net: 25.6lb
Tare: 10.3lb
Gross: 35.9lb

Accumulation weighing ticket printout example:

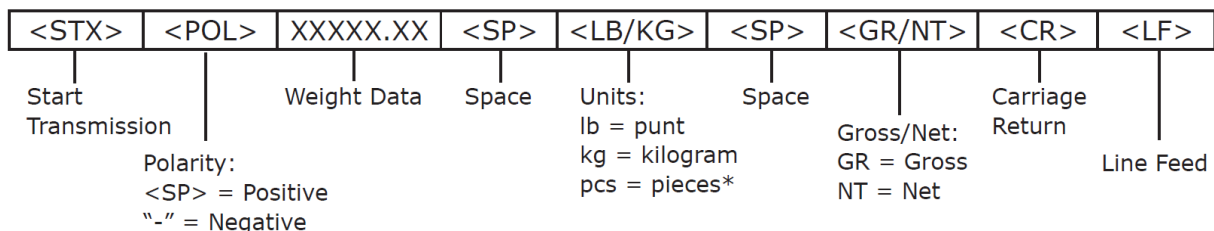
| | |
|-------|------------|
| Date: | 05/01/2017 |
| Time: | 11:30:52 |
| n001 | 15.4lb |
| n002 | 17.2lb |
| n003 | 35.6lb |
| Total | 68.2lb |

Command Request Mode (C18=3)

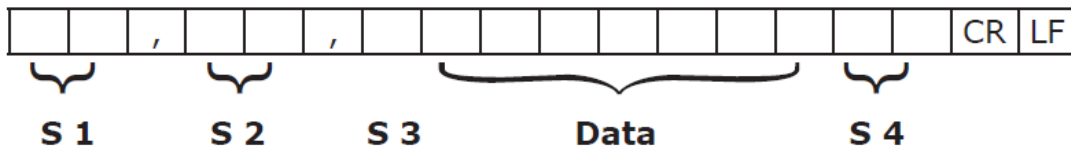
In this mode, the indicator can receive ASCII commands as listed below

| Command | Name | Function |
|---------|-------------|---------------------------------------|
| T | Tare | Save and clear tare |
| Z | Zero | Zero gross weight |
| P | Print | Print the weight |
| R | G.W/ N.W | Read gross weight or net weight |
| C | Kg/lb | Kg/lb conversion |
| G | G.W | Check gross weight at net weight mode |

The R command will trigger the indicator to output the following data format:

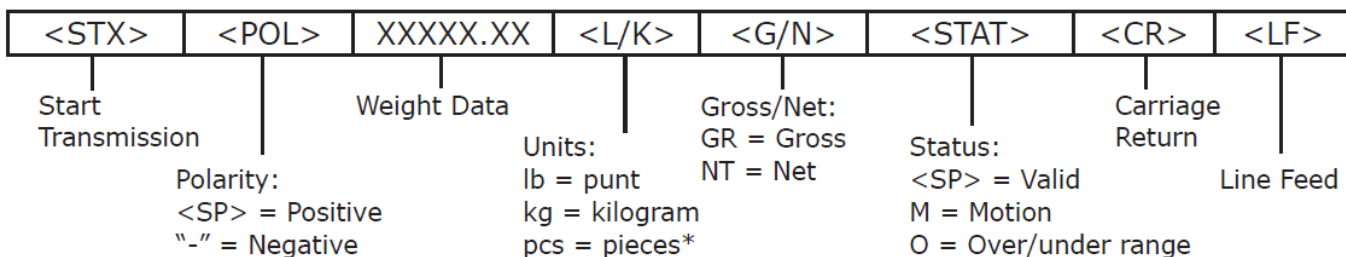


Computer Continuous Sending Mode (C18=4)



- S1: weight status, ST=standstill, US=not standstill, OL=overload
- S2: weight mode, GS=gross mode, NT=net mode
- S3: weight of positive and negative, "+" or "-"
- Data: weight value, including decimal point
- S4: "kg" or "lb"
- CR: carriage return
- LF: line feed

PC or Remote Display Continuous Sending Mode (C18=5)



Print to Adhesive Label Printers (C18=5) & (C18=6)

Printing formats:

Date: 05/01/2017
Time: 11:30:52
Net: 25.6lb
Tare: 10.3lb
Gross: 35.9lb

Date: XX.XX. XX (yy.mm.dd)
Time: XX.XX.XX (hh.mm.ss)
NET 6.00kg (net weight)
TARE 2.88kg (tare)
GROSS 8.88kg (gross weight)

TROUBLESHOOTING

| Issues/Error Codes | Possible Causes | Suggested Actions |
|--|--|---|
| The scale does not turn on | <ol style="list-style-type: none"> 1. Loose power cord 2. Outlet is defective | <ol style="list-style-type: none"> 1. Ensure the power cord is plugged in 2. Ensure the power source works. Test the power source by connecting a different appliance to the same outlet to check if it's operational. |
| The reading goes negative when a load is applied | <ol style="list-style-type: none"> 1. The Sig+ and Sig- wires are connected to the wrong ends of the load cell | <ol style="list-style-type: none"> 1. Try switching the Sig+ and Sig- wires connected to the load cell and/or the junction box (if one is used) |
| UUUUUU | <ol style="list-style-type: none"> 1. Overload 2. Cables are not connected properly 3. Load cell is defective | <ol style="list-style-type: none"> 1. Reduce the weight 2. Check load cell connection 3. Inspect load cell; Check the input/output 4. If the above actions don't work, try the following instructions: <ol style="list-style-type: none"> 1. Check if the cable that runs from the indicator to the junction box is damaged. If it is, replace the cable. 2. Check for any water damage inside the junction box. If there is, replace the junction box 3. Ensure all wires on all 5 terminal blocks are not loose. Retighten the screws if needed. 4. Recalibrate 5. If none of the above actions work, one or more load cells may be defective |

| | | |
|--------------------|--|---|
| <p>nnnnnnnn</p> | <ol style="list-style-type: none"> 1. Calibration is no good 2. Cables are not connected properly 3. Load cell is defective | <ol style="list-style-type: none"> 1. Ensure scale is leveled 2. Check load cell connection 3. Check load cell input and output resistance 4. If the above actions don't work, try the following instructions: <ul style="list-style-type: none"> • Check if the cable that runs from the indicator to the junction box is damaged. If it is, replace the cable. • Check for any water damage inside the junction box. If there is, replace the junction box • Ensure all wires on all 5 terminal blocks are not loose. Retighten the screws if needed. • Recalibrate 5. If none of the above actions work, one or more load cells may be defective |
| <p>ERR1</p> | <p>No weight was used during calibration or the weight used was above the max capacity.</p> | <p>Use correct weight within the defined range</p> |
| <p>ERR2</p> | <p>The weight used during calibration was below the minimum required weight.</p> | <p>The calibration weight minimum is 10% of the maximum capacity set in C04. It is recommended to use 60%-80% of the maximum capacity.</p> |
| <p>ERR3</p> | <p>During calibration, the input signal is negative</p> | <ol style="list-style-type: none"> 1. Check all wire connections 2. Check load cell for damages 3. Recalibrate 4. If none of the above actions work, the PCB may need to be replaced |
| <p>ERR4</p> | <p>Signal is unstable during calibration</p> | <p>Start calibration after the platform is stable</p> |
| <p>ERR5</p> | <p>EEPROM Error</p> | <p>Replace the PCB</p> |

| | | |
|-------------|-------------------|---|
| ERR6 | Exceed Zero Range | <ol style="list-style-type: none">1. Ensure the scale is leveled and does not wobble. Turn it on with no load on the scale.2. Press and hold the “PRINT and HOLD” key simultaneously for a few of seconds3. The screen will read “C01”4. Using the arrow keys, change C01 to C20. You have to change the 1st digit from 0 to 2 before you can change the 2nd digit from 1 to 0.5. Press “PRINT” key to enter C20 parameter6. Change the value of C20 on the right to 100 if possible using the up-arrow key. If 100 is not available change to 20.7. Press “PRINT” key to enter your selection8. The screen will read “C21” now9. Press “PRINT” key to enter C21 parameter10. Change the value on the right of C21 to 100 if available, 20 if not11. Press “PRINT” key to enter your selection12. The screen will read “C22” now13. Press “TOTAL” key to save and exit Power the indicator off and then back on. If these steps do not resolve the ERR6 issue, try following the solutions above for “nnnnnn” and “uuuuuu” error codes. |
|-------------|-------------------|---|

GLOSSARY

Division: The amount of increments a scale offers. How accurate the scale can be

Capacity: the maximum amount the scale can contain

Initial Zero Range: The percentage of weight allowed on the scale when indicator is powered on that will automatically zero.

example: If initial zero range is set to 10% of the max. capacity and your max. capacity is 100lbs, you can place up to 10lbs of weight on the scale and when the indicator is powered on, it will automatically zero out the weight.

Manual Zero Range: The percentage of weight allowed on the scale where the indicator will let you manually zero (anything above this percent will be tared)

Zero Tracking Range: A subset to the manual zero range; if the weight on the scale is not stable, the zero tracking range still allows you to zero within a set division of the scale

Zero Tracking Time: A subset to the zero tracking range, it is the time allowed for the scale to fall within the zero tracking range tolerance and still qualify to be zero'd

Overload Range: Weight allowance that is out of the set calibrated range. Adds a tolerance to the calibrated max. capacity without having to recalibrate.

example: If your scale has a max. capacity of 1000lbs with a division of 1 and you set the overload range to 60, you can add 1060lbs of weight to the scale without it displaying an error code

Negative Display: How far you can go in the negative direction before displaying an error code

Standstill Time: How fast the scale will stabilize

Standstill Range: How much the scale can fluctuate before being determined stable

Digital Filter: For filtering moving weight, such as animals, It changes how sensitive the scale is to variations in movement.

Noise Filter: A filter for how susceptible the scale is to general variations

Baud Rate: The rate at which information is transferred in a communication channel. example: In the serial port context, "9600 baud" means that the serial port is capable of transferring a maximum of 9600 bits per second.